

READ ME – TAPIT CDR Loader

Application: TAPIT CDR Loader
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I - Requirements:

- MDAC 2.5 or better.
Note: MDAC 2.6 and better does not contain Jet and Desktop ODBC drivers. On systems other than Windows 2000 or XP Pro these drivers need to be installed separately.
We recommend to download MDAC software from Microsoft Web site. If download is unavailable, you can use the MDAC 2.6 installation files and Jet/ODBC drivers from the **TAPIT CDR Loader/System** folder on the Trisys Call Accounting CD.
- Internet Explorer 5.5 SP2 or better.
- Trisys Call Accounting software, TAPIT or TALITY, installed and configured on the same PC.

Note: To install CDR Loader you need to have administrative rights on this PC and know user name and password to your SQL Server or other database where call records will be collected. The source of CDR data must be accessible from this PC.

II - Installing CDR Loader

Note: Before the CDR Loader installation TAPIT or TALITY must be installed and configured.

Note: The Multi-Site/Multi-Node installation requires the Tapit Remote Manager software installed and configured.

Installing CDR Loader

1. Open the **TAPIT CDR Loader** folder on your TAPIT CD.
2. Double-click on the **setup.exe** file. The setup screen is displayed. Follow the instruction on the installation screens.
3. **TAPIT CDR Loader** requires special setup depending on the telephone system. You can find the appropriate document with instructions for your system on the Trisys Call Accounting CD in the **TAPIT CDR Loader** folder or, if the software has already been installed, on your computer in the **TAPIT CDR Loader** folder.+