

STARTUP FOR AVAYA IP OFFICE (TAPIT)

SETTING UP CDR LOADER FOR AVAYA IP OFFICE:	1
TAPIT Setup.....	1
CDR Loader Setup.....	2

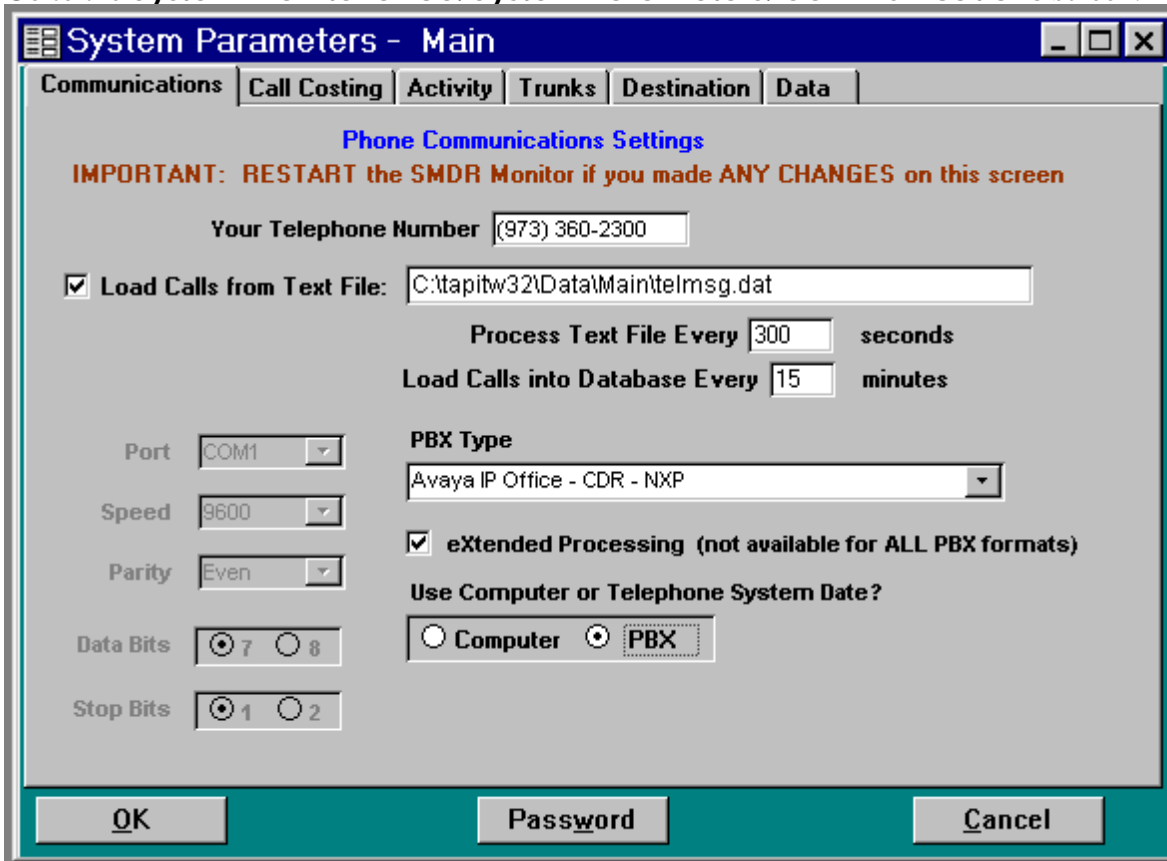
Follow the steps below to install and run TAPIT EX with AVAYA IP OFFICE system :

1. Install and set up TAPIT EX Multi-User – see instructions in the TAPIT EX manual or the Readme file.
2. Install CDR Loader from the TAPIT CDR LOADER folder on the TAPIT EX CD.
See TAPIT CDR Loader Readme file for instructions.
3. Setup CDR Loader - refer to the instructions below.

Setting up CDR Loader for Avaya IP Office:

TAPIT Setup

1. Open TAPIT application (Start/Programs/Tapit/Tapit).
Go to the **System Maintenance/System Parameters/Communications** screen.



2. Check the **Load Calls from Text File** box. The default path field (i.e. *C:\TAPITW32\DATA\MAIN\telmsg.dat*) is activated. Accept the default.
3. Verify the **Use Computer or Telephone System Date?** option. It must be set to **PBX**.
4. Check **eXtended Processing** and make sure the correct **PBX Type** is selected.
5. Click on **OK**.
6. Close TAPIT.

CDR Loader Setup

1. Open Tapit CDR Loader (Start/Tapit CDR Loader/CDR Loader).
The **CDR Loader** screen appears.

The screenshot shows the 'Tapit CDR Loader 1.2.00 - Trisys, Inc.' application window. It features a 'Wizard' button at the top left and a 'Lock / Apply' button at the top right. A central text box provides instructions: 'To change settings click on the Stop Timer button. You can change settings using Wizard or directly on the screen: 1. To change settings with Wizard click on the Wizard button and follow instructions. 2. To edit settings directly on the screen click on the Edit button and follow instructions from the Readme file. To test connection settings click on the Get Calls Now button'.

Configuration fields include:

- Telephone System:** Avaya IP Office
- Database Driver:** {Text File (*.txt)}
- Data File Name:** C:\Program Files\Avaya\IP office\SMDR\smdr_output\smdr.csv (with a 'Locate' button)
- Main Output File:** C:\TAPITW32\DATA\MAIN\telmsg.dat (with a 'Locate' button)
- Initial Date (yyyy/mm/dd):** 1999/12/31
- Process records every:** 5 minutes
- Multi Sites:** (checkbox)

At the bottom, there are status and control elements:

- New records found:** 0
- New records processed:** 0
- Last processing started:** (empty field)
- Total records processed:** 0
- Session started:** 16:06:33 Thu, 05/08/03
- Buttons:** Get Calls Now, Show Log File, Start Timer, OK, Shut Down
- Status:** Stopped...

2. Click on **Stop Timer**. The name of this button changes to **Start Timer**.
3. Click on **Edit**. The name of this button changes to **Lock/Apply**.
4. Verify existing values on the CDR Loader screen. If needed, make the appropriate changes in the following fields:
 - Telephone System** - select Avaya IP Office
 - Database Driver** - must be "{Text File (*.txt)}"
 - Data File Name** - enter the path to the SMDR source file. The **default** is:
C:\Program Files\Avaya\IP office \SMDR\SMDR_output\smdr.csv.
 - Main Output File** - enter the **default** value, *C:\TapitW32\DATA\MAIN\telmsg.dat*, for the path to the main output file in the TAPIT database folder.
 - Initial Date** - accept default entry unless Trisys Technical Support recommends it otherwise.
5. If required, enter new value in **Process record every___minutes**.
6. To save changes, click on the **Lock/Apply** button.
7. Click on the **Multi Sites** button. The **MultiSite Settings** screen appears. If this is a new installation this screen is empty.
8. Click on the **Con4Mon.ini** button. Your default text editor opens the **Con4Mon.ini** file. Copy the following settings into this file.

```
[Multi_S]
Max_S = 1
S_001=0,Main_99
;where S_xxx=Node_id,Loc_name
```

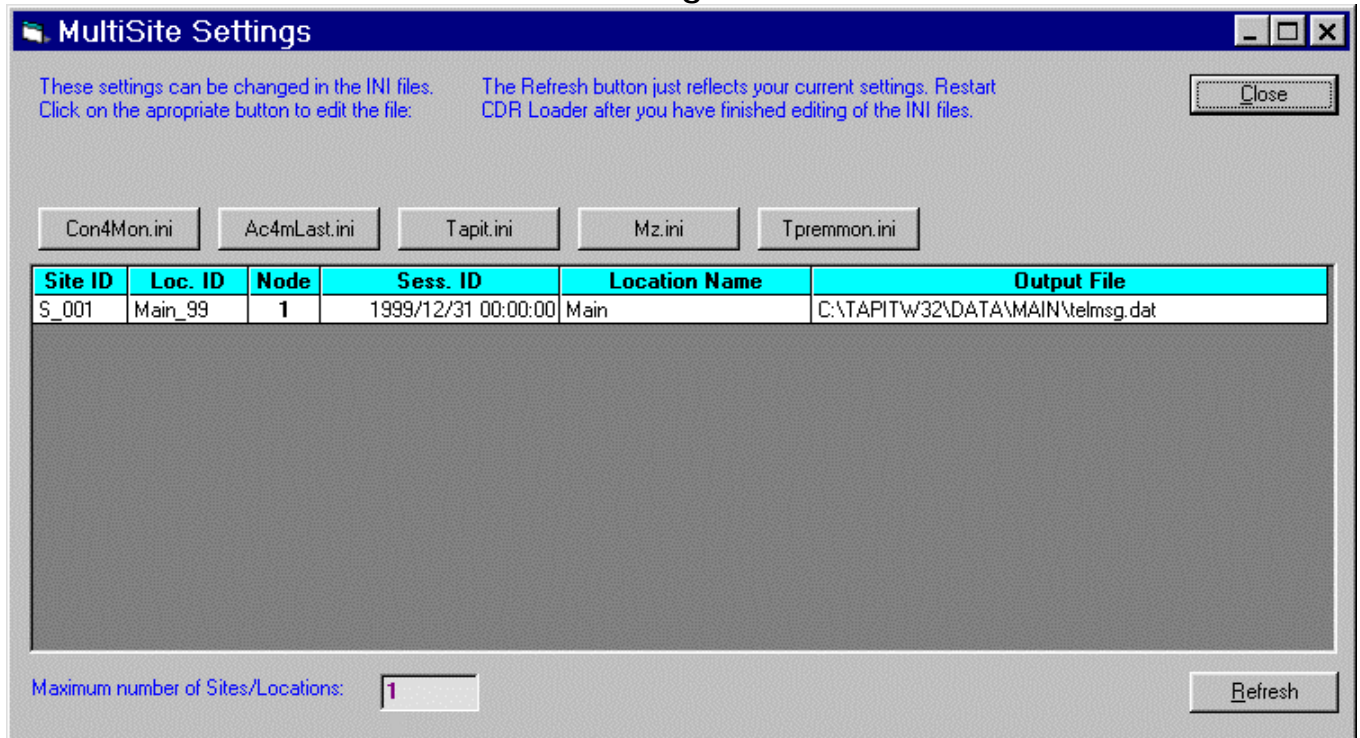
9. Save and close this file.
10. Click on the **Tpremmon.ini** button. Your default text editor opens the **Tpremmon.ini** file. Assuming the file is empty,copy the following settings into this file.

```
[Common]
TapitDir=C:\TAPITW32\DATA\MAIN
CurrLoc=0
RemTimer=0
```

```
[Main_99]
Location=Main
LocActive=1
LocDatPath=C:\TAPITW32\DATA\MAIN\telmsg.dat
```

11. Save the **Tpremmon.ini** file and close it.

12. Click on the **Refresh** button. Your **MultiSite Settings** screen should look like the screen below.



13. Click on the **Close** button.

14. Restart the **SMDR Monitor** application.

15. To test the connection, click on the **Get Calls Now** button. Keep in mind if the **CDR Loader** application is running for the first time **it loads all (!) available call records**.

16. Click on **Start Timer** to turn on the automatic mode.

17. Click on the **OK** button to minimize **CDR Loader**.

18. After **SMDR Monitor** loads call records, run reports to verify the program works fine.

Note: Sample con4mon.ini file is located in the C:\CDR Loader\ini_files folder.

Note: CDR Loader will also create file ac4mlast.ini. This file always will be created automatically in the current Tapit Database folder. Do NOT delete this file.
