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## REPLAY TX

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<http://www.trisys.com>  
(As of 07/17/07)  
Version 1.0.39

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## MINIMUM SYSTEM REQUIREMENTS

- Pentium D
- 512 MB RAM
- Windows 2000, XP Pro, 2003
- Microsoft IIS 5 or later
- 120 GB of disk space
- RS-232 port for SMDR collection
- Network Card

In compressed mode, Replay uses approximately 6 MB of hard disk space for each hour of recorded conversation. Therefore, adequate hard disk space has to be dedicated to store voice files created by Replay Boxes. If default options are accepted during installation Replay Server stores Replay Boxes voice files on the same computer it resides.

## Glossary of Terms

**Replay Box** – is the turnkey hardware\software solution for recording telephone conversations.

**Replay Server** – Replay Server is the application moving voice files from all Replay Boxes to one Replay Files folder. It has two parts: **Replay Configuration Screen** (a user interface) and **Replay Service**.

**Replay Files folder** – is the folder where Replay Service moves files from all Replay Boxes.

## INSTALLATION

**NOTE:** Tapit Web Reports application has to be installed on the same PC prior to Replay Server Installation.

**Before installing REPLAY TX:**

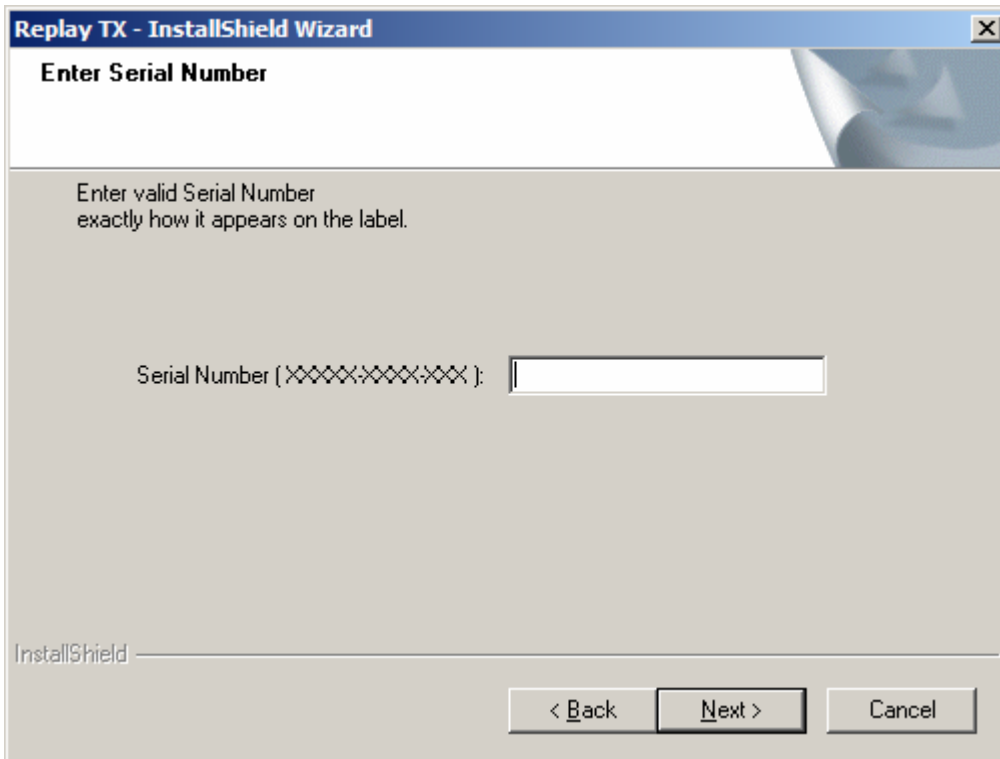
- install and setup Tapit
- install and configure the Replay Box/es
- install Web Reports

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Please close all Tapit related applications before installing Replay TX.  
If any Tapit application is left running the installation will be aborted.

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1. Click on **Install Replay TX Server**.
2. The **Replay InstallShield Wizard** screen appears.
3. Click on **Next**.
4. Check **I accept the terms of the license agreement** option and click on **Next**.
5. Enter Replay serial number here and click on **Next**.



Replay TX - InstallShield Wizard

**Enter Serial Number**

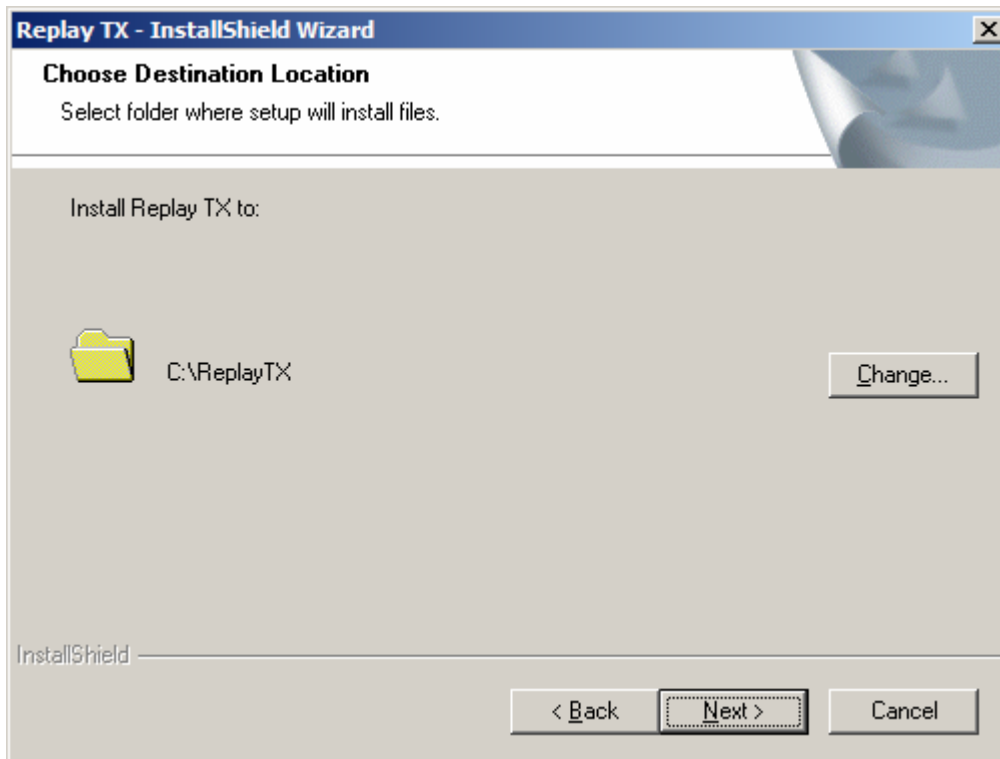
Enter valid Serial Number  
exactly how it appears on the label.

Serial Number (XXXXXXXXXX):

InstallShield

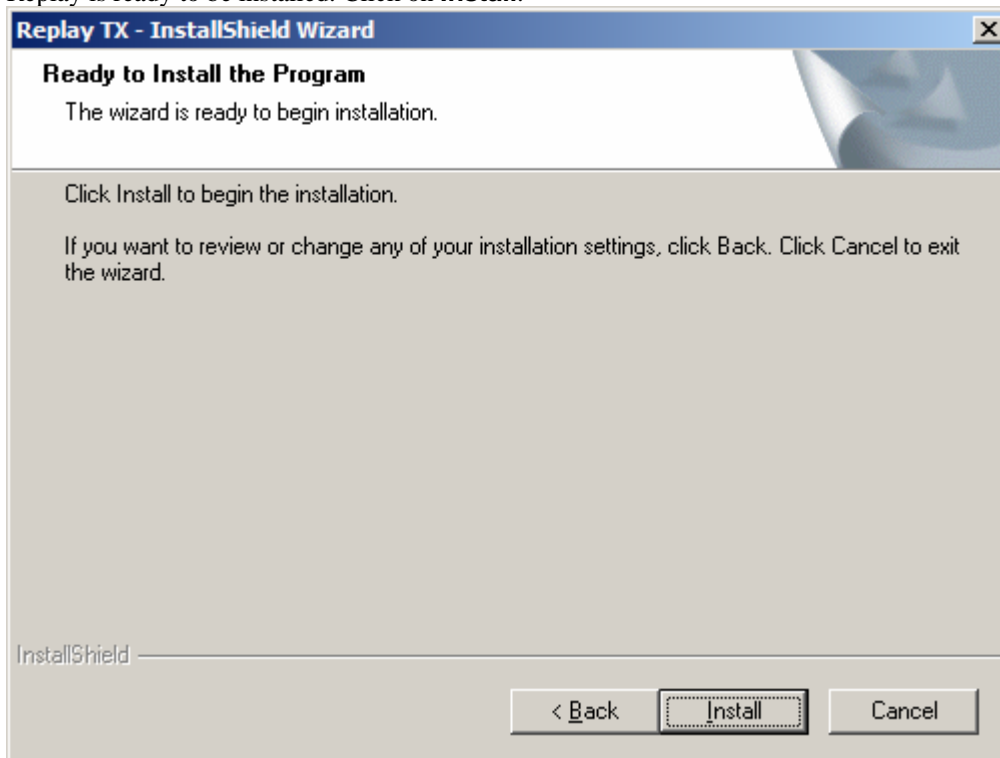
< Back   Next >   Cancel

- The **Choose Destination Location** screen comes up.

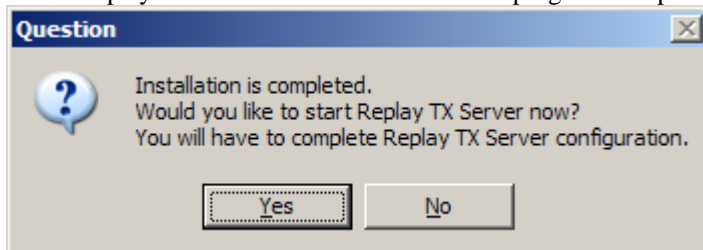


Accept the default folder for Replay program files, or click on **Change** to select a different location. Click on **Next**.

7. Replay is ready to be installed. Click on **Install**.



8. Click on **Finish**.
9. When Replay files are installed the installation program will prompt you to configure Replay TX.



Click on **Yes**. Replay TX will not process files if not configured. Proceed with the **Setting up REPLAY TX** section below.

## Setting up Replay TX

When Replay installation is complete you are prompted with a message to configure Replay TX.

If you click on **YES** Replay setup starts with a password screen.

If you click on **NO** you will have to set it up later via **Replay TX Configuration Screen**, available from **Start/Programs/ReplayTX** program group.

You need to setup Replay Server, i.e. configure Replay Box/es, setup Delete/Archive, automatic alerts via email, etc. If not configured, Replay TX will not process voice files.

### Setting Replay TX Password

The **Setup Password** screen comes up.

This password will be used to open the **Replay TX Configuration Screen**.

The **Replay TX Configuration Screen** enables user to setup/change voice file processing settings.

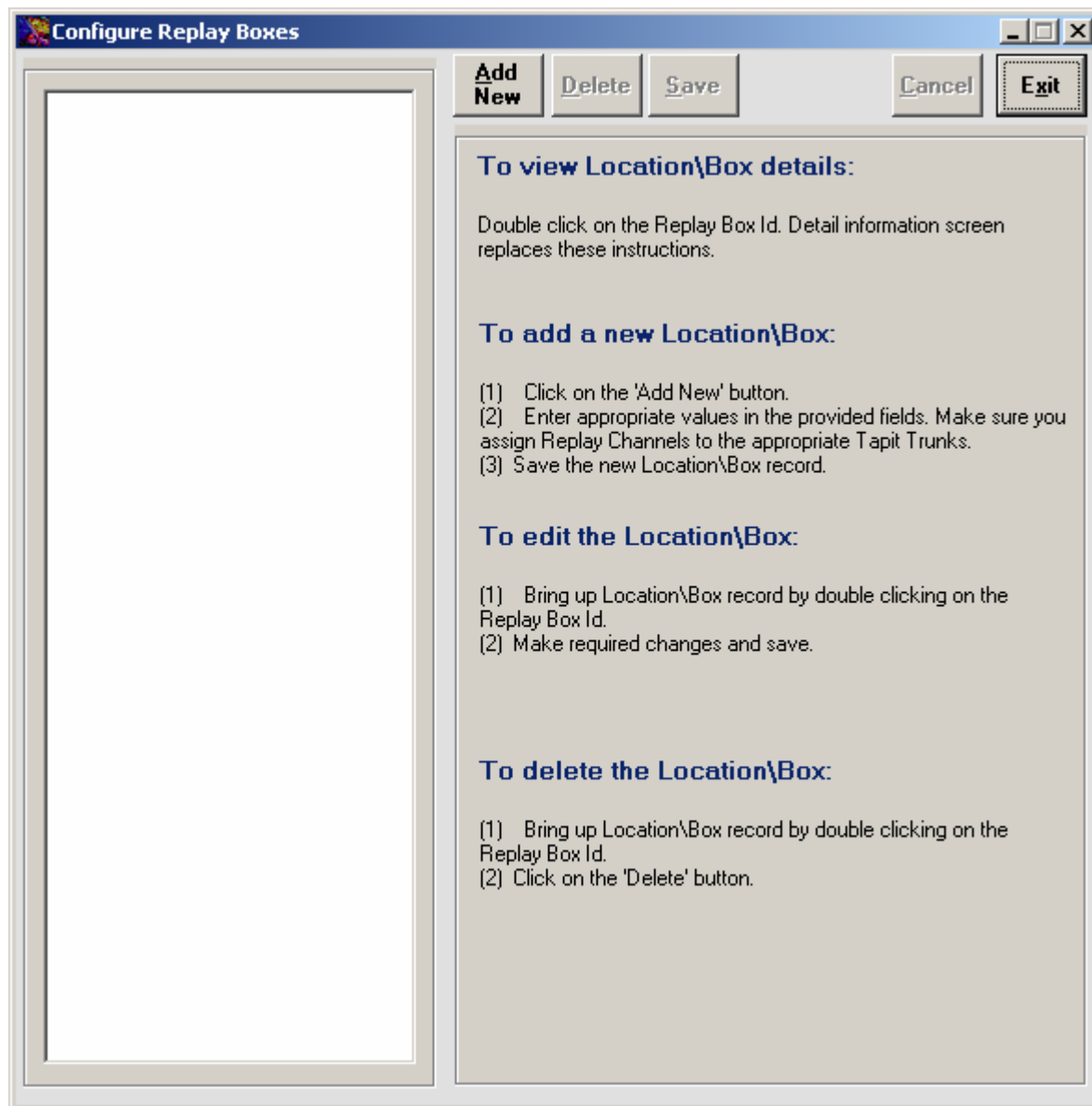
Create the password (minimum 4 characters and maximum 10 characters) and enter it into the **Password** field.

Enter it again into the **Confirm Password** field.

Click on Save Password.

Click on **OK** to the following message.

Replay opens the **Configure REPLAY Boxes** screen.  
You need to add information about the already installed Replay Boxes.



Click on **Add New**.

Click on the down-arrow of the **Select Tapit Location** screen to pull down the list of Tapit Locations. If you did not purchase Remote Manager and do not have any remote sites then this list contains only one location – Main. Otherwise, this is a list of all remote sites plus the Main site.

**Type of Replay Box** – check the option button with the correct type of your Replay Box.

**T1** – (default) Replay records voice activity over T1 PRI trunks

**ATS** – Replay records voice activity over the analog ports – trunks or extensions (stations).

If this is the ATS Replay Box, the **Trunks** and the **Extensions** options become available.

**Trunks** – (default) Replay records over trunks.

**Type of Replay Box**

ATS  T1

Trunks  Extensions

**Extensions** – Replay records over extensions (stations).

**Type of Replay Box**

ATS  T1

Trunks  Extensions

If your Type of Replay Box is T1

**Type of Replay Box**

ATS  T1

Trunks  Extensions

you need to select the **Number of T1** this box supports (this option box is located next to Trunk/Channel list on the bottom of the screen).

**Number of T1s**

ONE  TWO

If your Type of Replay Box is ATS

**Type of Replay Box**

ATS  T1

Trunks  Extensions

you need to select the **Number of Ports** this box supports (this option box is located next to Trunk/Channel list on the bottom of the screen).

**Number of Ports**

8  16  24  32

**Enter Unique Replay Box Id** - this field has to be unique. It is good practice to enter here the Box MAC Id number or Replay Box Name since this is going to be the name of the folder where voice files for this Replay Box will be stored.

Enter Unique Replay Box Id

000FEA5ACB5A

Enter the path to the Replay Box share into **Path to Box** field. This is a path to the folder where voice files are created. This folder resides on the Replay Box. Replay TX Service polls voice files from this location and stores them in the Replay Files folder. This has to be UNC path.

Path to Box

\\192.168.15.100\recordings

Enter the **User Name** for the Replay Box. User name and password are needed to establish a connection between Replay TX Server computer and Replay Box.

A user name has to be at least 4 characters long.

User Name

Enter the password to the Replay Box in the **Password** field.

A password has to be at least 4 characters long.

Password

Enter the IP Address for the Replay Box.

IP Address

Select appropriate options for file loading. Replay Service can be set up to move files from the Replay Box into the Replay Files folder in minute intervals (up to 60 minutes), daily, weekly, or monthly.

**in minute intervals**

**Automatic Voice Files Loading**

LOAD voice records

every  minutes (max 60 min interval)

**Daily**

**Automatic Voice Files Loading**

LOAD voice records

at

**Weekly**

**Automatic Voice Files Loading**

LOAD voice records

on  at

**Monthly**

**Automatic Voice Files Loading**

LOAD voice records

on  at

**Assign T1 Channel or Port to Tapit Trunk or Extension**

Replay Box records telephone conversations.

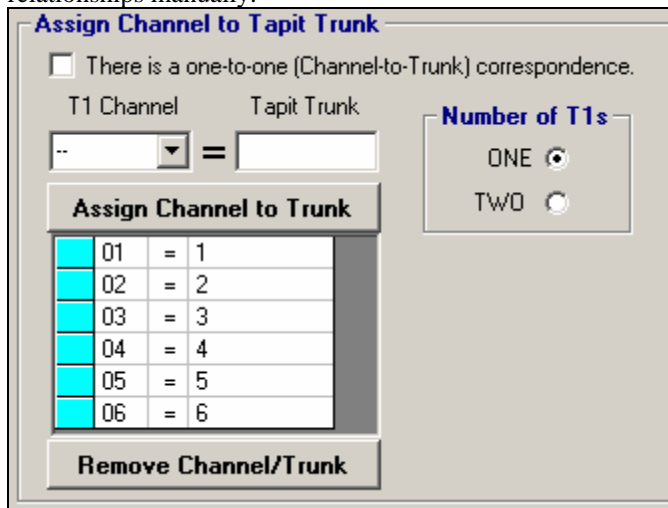
Depending on what type of Replay Box you have (T1 or ATS) each Channel corresponds to one Tapit Trunk or Each Port corresponds to one Tapit Trunk or one Tapit Extension.

Tapit Web Reports needs to know what Channel/Port corresponds to what trunk (or Port to Extension) to be able to find voice files for any given trunk. In order to create Channel/Trunk, Port/Trunk or Port/Extension reference you need to associate appropriate **Channels/Ports** with **Tapit Trunks or Extensions**.

If there is one-to-one, Channel-to-Trunk, or Port-to-Trunk, or Port-to-Extension, correspondence click on the

**There is one-to-one...** check box. The list populates with one-to-one relationships.

If Channels/Ports do not match Tapit Trunks (or Extensions) one-to-one, then you need to enter all relationships manually.



We are using default settings in this example: T1 Replay Box with one T1.

Please note, depending on what Replay Box you have selected captions for this portion of the screen change to reflect correct Channel or Port relationship.

To assign T1 Channel to Tapit Trunk select the channel number from the **T1 Channel** pull-down list and enter the corresponding trunk into the **Tapit Trunk** field. Click on the **Assign Channel to Trunk** button to add the relationship to the list.

**Note:** Channel\Trunk assignments and any unsaved changes are saved instantaneously upon clicking on the **Assign Channel to Trunk** button.

Tapit Trunk has to be unique within the same Tapit Location.  
 Replay Channel has to be unique within the same Replay Box.

To remove Channel/Trunk assignment, click on the Channel/Trunk list item you want to delete.



Click on the **Remove Channel/Trunk** button.

Replay prompts you to confirm deletion.

Click on **YES**.

The list reflects changes.

Assign Channel to Trunk		
10	=	02
11	=	03

Remove Channel/Trunk

If you have more than one Replay Box repeat the above for all Replay Boxes.

Click on **Exit** when finished.

The Replay TX Configuration Screen appears.

During installation the **ReplayTXFiles** folder is created under **C:\ReplayTX\Server** directory, on the local PC. Please note, the application path may be different if you changed it during installation.

The **ReplayTXFiles** is the default Replay Files folder used to store files moved from all Replay Boxes. If you would like to store voice files in another folder enter it here. If it is a network folder and requires user name and password to connect to, enter the user name and password in the **User Name for Replay Files folder** and **Password to Replay Files folder** fields respectively. Both user name and password have to be at least 4 characters long.

Otherwise, keep the default local folder. This folder is the location Tapit Web Reports plays files from. The Tapit Web Reports IIS virtual folder (by default *replayfiles* folder under TapitReps folder) points to this location.

**Path to the Replay Files**

Tapit Web Reports points to this folder.  
(Local or UNC path only)

C:\ReplayT1\Server\ReplayT1Files

\*User Name for Replay Files folder      \*Password to Replay Files folder

Enter User Name and Password if your network folder requires it.

Replay TX is scheduled to automatically delete/archive files from the Replay Files folder to prevent running out of the storage space.

**Schedule Delete/Archive**

Delete       Archive

ARCHIVE voice records from previous month

monthly on 28th day of the month at 11:00 PM

The path to the archive folder:  
(Local, or UNC Path)

\*User Name for the Archive folder      \*Password to the Archive folder

\*Enter User Name and Password if your network folder requires it.

By default, Replay is scheduled to delete previous month files on the 28<sup>th</sup> of each month at 11:00 PM (23:00 military time).

Initially the archive folder field is empty. The path to the archive folder has to be entered or Replay TX Server will not archive files.

If you would like to change delete/archive settings, see page 15 for instructions.

Click on **Save** to save changes.

Next, click on **Setup Email**.

**Setup Email**

Replay TX Server error messages will be sent to the specified email account.

SMTP Server Name: YourEmailServer.com

Port: 25

Email Error Message to: email@corporation.com

Email From: sender@corporation.com

Subject of Email Message: Error from Replay Server

**Save**      **Close**

Information entered here will be used to email error messages produced by Replay TX to the appropriate

person. For example, if Replay Service cannot gain access to one of the shares, the listed above email address will receive an email with notification.

Click on **Save** after you finish filling in email information.

Click on **Close** to go back to the main screen.

The setup is finished. Click on **Exit**.

The **Replay TX Configuration Screen** closes. However, the **Replay TX Service** application continues processing files.

## Using Replay TX Server

Replay TX Server has two parts. First part is Replay TX Service continuously running in the background. The other is the user interface – the **REPLAY TX Configuration Screen** that can be invoked from the **Start** menu.

Replay TX Service processes files, archives, and deletes on schedule.

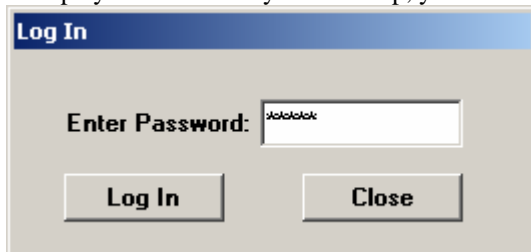
## Working with REPLAY TX Configuration Screen

You can change the file-processing schedule and edit Replay Box/es specifications via the **Replay TX Configuration Screen**.

### Main Screen

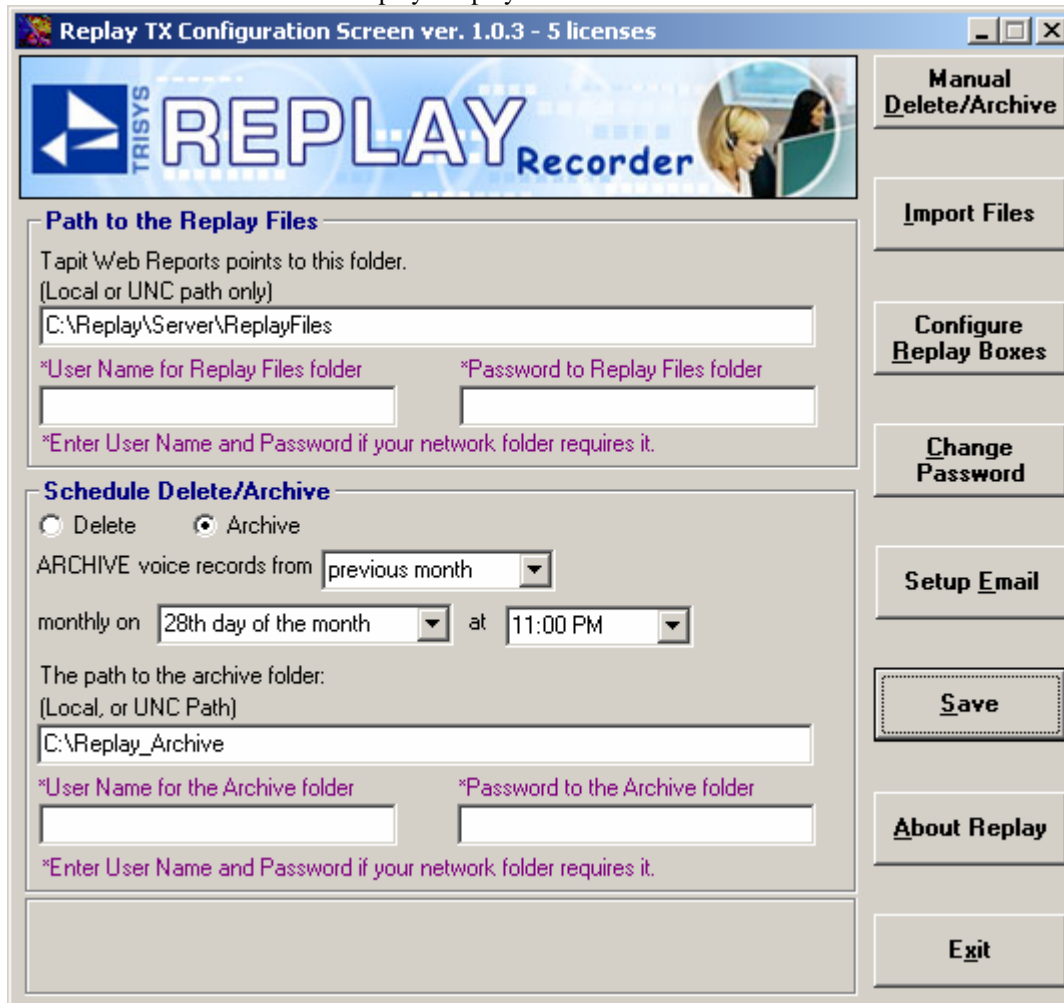
Go to Start/REPLAY TX/Configuration to open Replay TX Configuration Screen.

If Replay TX has already been set-up, you will be prompted to enter a password.



Enter your password and click on **Log In**.

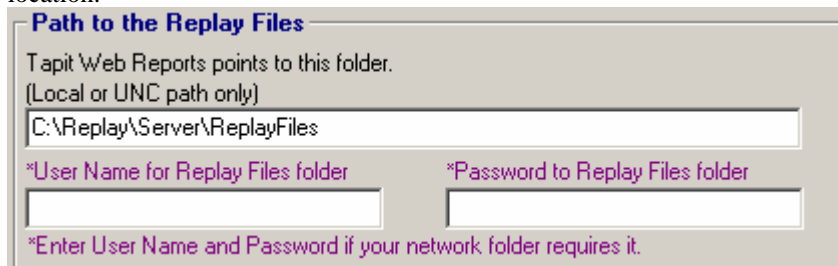
The title bar of the main screen displays Replay TX version and license information.



## Replay Files folder

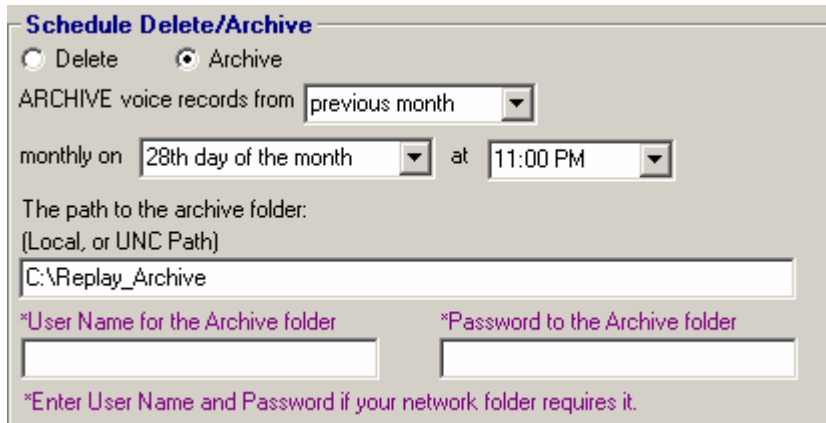
During installation the ReplayTXFiles folder is created under ReplayTX\Server directory on the local PC. This is the default Replay Files folder used to store files loaded from all Replay Boxes. If you would like to store voice files in another folder enter it here. If it is a network folder and requires user name and password to connect to, enter the user name and password in the **User Name for Replay Files folder** and **Password to Replay Files folder** fields respectively. Both user name and password have to be at least 4 characters long.

Otherwise, keep the default local folder. This folder is the location Tapit Web Reports plays files from. The Tapit Web Reports IIS virtual folder (by default **replayfiles** folder under TapitReps folder) points to this location.



## Schedule Delete/Archive

This section of the main screen allows for scheduling automatic delete/archive. By default it is set to archive previous month voice files on the 28<sup>th</sup> day of the month at 11:00 PM. Initially the path to the archive folder is empty and has to be entered by a user.



**Schedule Delete/Archive**

Delete  Archive

ARCHIVE voice records from

monthly on  at

The path to the archive folder:  
(Local, or UNC Path)

\*User Name for the Archive folder

\*Password to the Archive folder

\*Enter User Name and Password if your network folder requires it.

You can change the default settings following instructions below.

### Archive

Check the **Archive** option.

Delete  Archive

### DAILY




ARCHIVE voice records from

daily at

1. Select previous day from the **ARCHIVE voice records from** list.
2. Select the time of archive from **daily at** list.
3. Enter the path to the archive location.  
If you enter UNC network path you may need a user name and password to establish connection. Both user name and password have to be at least 4 characters long.
4. Click on **Save**.  
In our example Replay archives previous day files everyday at 1:00 AM.

### WEEKLY



ARCHIVE voice records from

weekly on  at

1. Select previous week from the **ARCHIVE voice records from** list.
2. Select an appropriate day of the week from the **weekly on** list.
3. Select the time of archive from **at** list.  
If you enter UNC network path you may need a user name and password to establish connection. Both user name and password have to be at least 4 characters long.
4. Enter the path to the archive location.

- Click on **Save**.  
In our example Replay archives previous week files every week on Sunday at 2:00 AM.

**MONTHLY**

- Select previous month from the **ARCHIVE voice records from** list.
- Select an appropriate day of the month from the **monthly on** list.
- Select the time of archive from **at** list.
- Enter the path to the archive location.  
If you enter UNC network path you may need a user name and password to establish connection. Both user name and password have to be at least 4 characters long.
- Click on **Save**.  
In our example Replay archives previous month files, every 5<sup>th</sup> day of the month at 11:00 PM.

**Delete**

check the **Delete** option

**DAILY**

- Select previous day from the **DELETE voice records from** list.
- Select the time of delete from **daily at** list.
- Click on **Save**.  
In our example Replay deletes previous day files every day at 1:00 AM.

**WEEKLY**

- Select previous week from **the DELETE voice records from** list.
- Select an appropriate day of the week from the **weekly on** list.
- Select the time of delete from **at** list.
- Click on **Save**.  
In our example Replay deletes previous week files every week on Sunday at 2:00 AM.

**MONTHLY**

DELETE voice records from    
monthly on   at

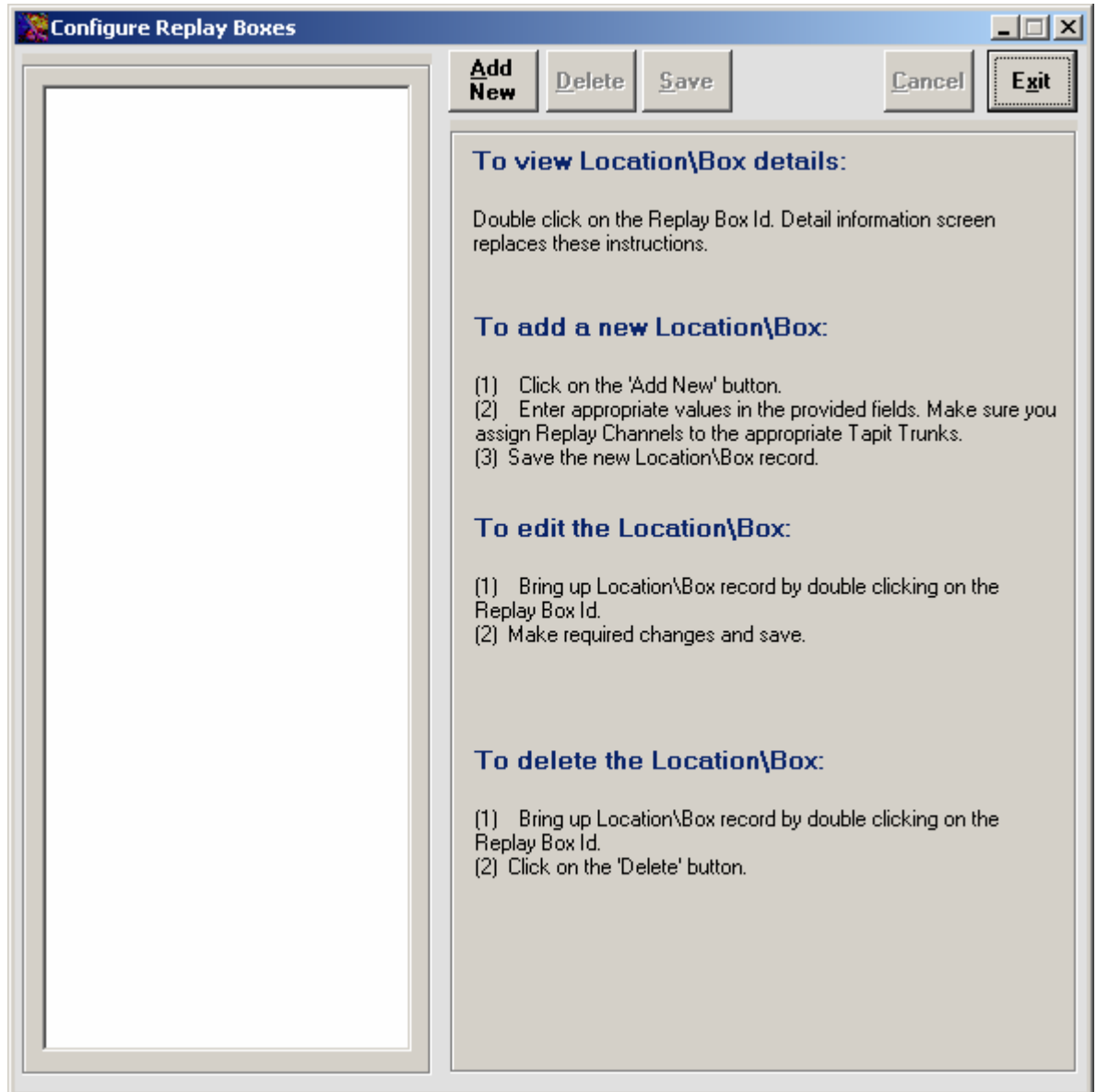
1. Select previous month from the **DELETE voice records from** list.
2. Select an appropriate day of the month from the **monthly on** list.
3. Select the time of delete from **at** list.
4. Click on **Save**.
5. In our example Replay deletes previous month files every 5<sup>th</sup> day of the month at 11:00 PM.
6. After all settings have been set up click on **Save**.

## Configure Replay Boxes

Replay TX Service moves voice files from all Replay Boxes to the same Replay Files folder. The **Configure Replay Boxes** screen contains Replay Boxes specifications. Replay moves the voice files only from the Replay Boxes entered here.

### To Add Replay Box

1. Replay opens the **Configure REPLAY Boxes** screen.  
You need to add information about the already installed Replay Boxes.



- Click on **Add New**.  
The right-hand side of the screen changed into the empty entry form.

- Click on the down-arrow of the **Select Tapit Location** screen to pull down the list of Tapit Locations. If you did not purchase Remote Manager and do not have any remote sites then this list contains only one location – Main. Otherwise, this is a list of all remote sites plus the Main site.

- Type of Replay Box** – check the option button with the correct type of your Replay Box.  
**T1** – (default) Replay records voice activity over T1 PRI trunks  
**ATS** – Replay records voice activity over the analog ports – trunks or extensions (stations).

If this is the ATS Replay Box, the **Trunks** and the **Extensions** options become available.

**Trunks** – (default) Replay records over trunks.

**Extensions** – Replay records over extensions (stations).

If your Type of Replay Box is T1

you need to select the **Number of T1** this box supports (this option box is located next to Trunk/Channel list on the bottom of the screen).

If your Type of Replay Box is ATS

you need to select the **Number of Ports** this box supports (this option box is located next to Trunk/Channel list on the bottom of the screen).

5. **Enter Unique Replay Box Id** - this field has to be unique. It is a good practice to enter the Box Id number or name here since this is going to be the name of the folder where voice files for this Replay Box are stored.

6. Enter the Path to the Replay Box share. This is a path to the folder where voice files are created. This folder resides on the Replay Box. Replay TX Service polls voice files from this location and stores them in the Replay Files folder. This has to be the UNC path and it has to include the Share Name of the folder with voice files residing on the Replay Box computer  
i.e. *\\Replay Box computer name or IP address\Share Name of the folder where voice files reside.*

Path to Box

- Enter the user name for the Replay Box into the **User Name** field in the following format: *this Replay Box computer name\username*.  
User name and password are needed to establish a connection between Replay TX computer and Replay Box.

A user name has to be at least 4 characters long.

User Name

- Enter the Password to the Replay Box.  
A password has to be at least 4 characters long.

Password

- Enter the IP Address for the Replay Box.

IP Address

- Select appropriate options for file loading. Replay Service can be set up to load files from the Replay Box into the Replay Files folder in minute intervals ( i.e. every 3 minutes, up to 60 minutes), daily, weekly, or monthly.

**in minute intervals**

**Automatic Voice Files Loading**

LOAD voice records

every  minutes (max 60 min interval)

**Daily**

**Automatic Voice Files Loading**

LOAD voice records

at

**Weekly**

**Automatic Voice Files Loading**

LOAD voice records

on  at

**Monthly**

**Automatic Voice Files Loading**

LOAD voice records

on  at

11. **Assign Replay Channel to Tapit Trunk**

Replay Box records telephone conversations. The name of each voice file indicates which Replay Channel it comes from. Each Replay Channel corresponds to one Tapit Trunk. Tapit Web Reports needs a channel\trunk reference to be able to find voice files for any given trunk. In order to create such reference, you need to associate appropriate **Replay Channels** with **Tapit Trunks**.

**Assign Replay Channel to Tapit Trunk**

There is a one-to-one, Channel-to-Trunk, correspondence.

Replay Channel      Tapit Trunk

--      =     

**Assign Channel to Trunk**

01	=	01
02	=	02
03	=	03
04	=	04
05	=	05
06	=	06

**Remove Channel/Trunk**

If there is one-to-one, Channel-to-Trunk, correspondence click on the **There is one-to-one...** check box. The Channel/Trunk list populates with one-to-one relationships.

If Replay Channels do not match Tapit Trunks one-to-one, then you need to enter all channel/trunk relationships manually.

**Assign Replay Channel to Tapit Trunk**

There is a one-to-one, Channel-to-Trunk, correspondence.

Replay Channel      Tapit Trunk

12      =      04

**Assign Channel to Trunk**

09	=	01
10	=	02
11	=	03

**Remove Channel/Trunk**

To assign Replay Channel to Tapit Trunk select the channel number from the **Replay Channel** pull-down list and enter the corresponding to it trunk into the **Tapit Trunk** field. Click on **Assign Channel to Trunk** to add the relationship to the list.

**Note:** Channel\Trunk assignments and any unsaved changes are saved instantaneously upon clicking on the **Assign Channel to Trunk** button.

Tapit Trunk has to be unique within the same Tapit Location.  
 Replay Channel has to be unique within the same Replay Box.

To remove Channel\Trunk assignment, click on the Channel\Trunk assignment record you want to delete.



Click on the **Remove Channel/Trunk** button.

Replay prompts you to confirm deletion.

Click on **YES**.

The list reflects changes.



12. If you have more than one Replay Box repeat the above for all Replay Boxes.

13. Click on **Save** if it is available. If Save is grayed out it means all changes are saved.

## To Edit Replay Box

1. Click on the **Configure Replay Boxes** button.  
The **Configure REPLAY TX Boxes** screen comes up.
2. Double Click on **the desired Replay Box name** and the right-hand side of the screen populates with this Replay Box information.

**Configure Replay Boxes**

**Main**  
 └─ Box1 (8 Ports)  
   └─ Donjin (1 T1)

Select Tapit Location: Main  
 Type of Replay Box:  ATS  T1  
 Enter Unique Replay Box Id: Box1  
 Trunks:  Extensions:

Path to Box: \\192.168.15.100\recordings  
 User Name: domain\username  
 Password: \*\*\*\*\*  
 IP Address: 192.168.15.100

**Automatic Voice Files Loading**  
 LOAD voice records in minute intervals  
 every 10 minutes (max 60 min interval)

**Assign Channel to Tapit Trunk**  
 There is a one-to-one (Channel-to-Trunk) correspondence.  
 T1 Channel    Tapit Trunk  
 ..    =    ..

01	=	1
02	=	2
03	=	3
04	=	4
05	=	5
06	=	6

**Number of T1s**  
 ONE  
 TWO

3. **To assign this box to a different Tapit Location:**  
If this box has been moved to a different remote site you need to change the Tapit Location field value. Click on the down-arrow of the Select Tapit Location list and select another Tapit Location.

Select Tapit Location

Main

4. **Type of Replay Box** – check the option button with the correct type of your Replay Box.  
**T1** – (default) Replay records voice activity over T1 PRI trunks

**ATS** – Replay records voice activity over the analog ports – trunks or extensions (stations).

**Type of Replay Box**  
 ATS  T1   
 Trunks  Extensions

If this is the ATS Replay Box, the **Trunks** and the **Extensions** options become available.

**Trunks** – (default) Replay records over trunks.

**Type of Replay Box**  
 ATS  T1   
 Trunks  Extensions

**Extensions** – Replay records over extensions (stations).

**Type of Replay Box**  
 ATS  T1   
 Trunks  Extensions

If your Type of Replay Box is T1

**Type of Replay Box**  
 ATS  T1   
 Trunks  Extensions

you need to select the **Number of T1** this box supports (this option box is located next to Trunk/Channel list on the bottom of the screen).

**Number of T1s**  
 ONE   
 TWO

If your Type of Replay Box is ATS

**Type of Replay Box**  
 ATS  T1   
 Trunks  Extensions

you need to select the **Number of Ports** this box supports (this option box is located next to Trunk/Channel list on the bottom of the screen).

**Number of Ports**  
 8   
 16   
 24   
 32

5. **Enter Unique Replay Box Id** - this field has to be unique. It is a good practice to enter the Replay Box Id number or name here. This is going to be the name of the folder where voice files for this particular Replay Box are stored.

Enter Unique Replay Box Id

6. Enter the path to the Replay Box share into the **Path to Box** field. This is a path to the folder where voice files are created. This folder resides on the Replay Box. REPLAY TX Service moves voice files from this location and stores them in the Replay Files folder. This has to be the UNC path and it has to include the Share Name of the folder with voice files residing on the Replay Box computer  
i.e. *\\Replay Box computer name or IP address\Share Name of the folder where voice files reside.*

Path to Box

7. Enter the user name for the Replay Box into the **User Name** field in the following format: *this Replay Box computer name\username.*  
A user name and a password are needed to establish a connection between Replay Server computer and Replay Box.  
A user name has to be at least 4 characters long.

8. Enter the password to the Replay Box into the **Password** field.  
A password has to be at least 4 characters long.

Password

9. Enter the IP Address for the Replay Box.

IP Address

10. Select appropriate options for file loading. Replay Service can be set up to load files from the Replay Box into the Replay Files folder in minute intervals (i.e. every 3 minutes, up to 60 minutes), daily, weekly, or monthly.

**in minute intervals**

**Automatic Voice Files Loading**  
LOAD voice records   
every  minutes (max 60 min interval)

**Daily**

**Automatic Voice Files Loading**  
LOAD voice records   
at

**Weekly**

**Automatic Voice Files Loading**  
LOAD voice records   
on  at

**Monthly**

**Automatic Voice Files Loading**

LOAD voice records

on  at

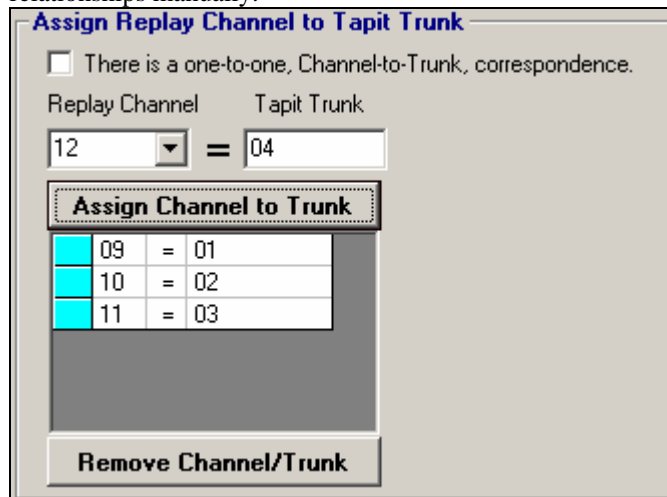
11. **Assign Replay Channel to Tapit Trunk**

Replay Box creates voice files. The name of each voice file indicates which Replay Channel it comes from. Each Replay Channel corresponds to one Tapit Trunk. Tapit Web Reports needs a channel\trunk reference to be able to find voice files for any given trunk. In order to create channel\trunk reference for Web Reports, you need to associate appropriate **Replay Channels** with **Tapit Trunks**.



If there is one-to-one, Channel-to-Trunk, correspondence click on the **There is one-to-one...** check box. The Channel/Trunk list populates with one-to-one relationships.

If Replay Channels do not match Tapit Trunks one-to-one then you need to enter all channel/trunk relationships manually.



To assign Replay Channel to Tapit Trunk select the channel number from the **Replay Channel** pull-down list and enter the corresponding to it trunk into the **Tapit Trunk** field. Click on **Assign Channel to Trunk** to add the relationship to the list.

**Note:** Channel\Trunk assignments are saved instantaneously upon clicking on the **Assign Channel to Trunk** button.

Tapit Trunk has to be unique within the same Tapit Location.

Replay Channel has to be unique within the same Replay Box.

To remove Channel\Trunk assignment, click on the Channel\Trunk assignment you want to delete. Click on the **Remove Channel\Trunk** button.



Replay prompts you to confirm deletion.  
Click on **YES**.  
The list reflects changes.



12. Click on **Save** if it is available. If Save is grayed out it means all changes are saved
13. Click on **Exit** to go back to the main screen.

## To Delete Replay Box

1. Click on the **Configure Replay Boxes** button.  
The **Configure REPLAY TX Boxes** screen comes up.
2. Double Click on **the desired Replay Box name** and the right-hand side of the screen populates with this Replay Box information.

**Configure Replay Boxes**

**Main**  
 ↳ 000FEA5A5ACB5A (1 T1)

**Add New** **Delete** **Save** **Cancel** **Exit**

Select Tapit Location  
 Main

Enter Unique Replay Box Id  
 000FEA5A5ACB5A

**Number of T1s**  
 ONE TWO

Path to Box  
 \\192.168.15.100\recordings

User Name  
 trisys\admin

Password  
 \*\*\*\*\*

IP Address  
 192.168.15.100

**Automatic Voice Files Loading**

LOAD voice records in minute intervals

every 3 minutes (max 60 min interval)

**Assign Replay Channel to Tapit Trunk**

There is a one-to-one, Channel-to-Trunk, correspondence.

Replay Channel      Tapit Trunk

--      =      --

Assign Channel to Trunk		
01	=	1
02	=	2
03	=	3
04	=	4
05	=	5
06	=	6

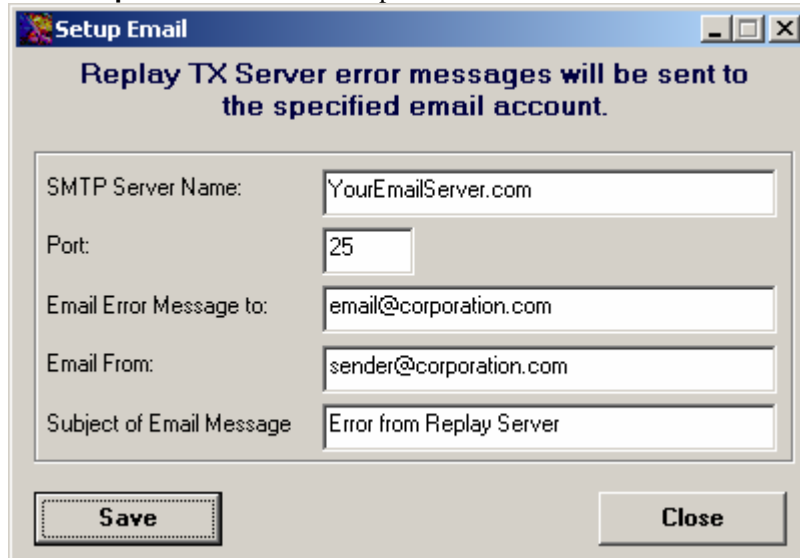
**Remove Channel/Trunk**

3. Click on **Delete**.
4. Click on **Yes** to the confirmation message. The Location/Replay Box relationship is deleted.
5. Click on **Exit** to go back to the main screen.

## Setup Email

The **Setup Email** screen enables Replay user to enter SMTP email server information so that Replay can send email alerts to the *administrator*. For example, if REPLAY TX Service cannot gain access to one of the shares, the listed above email address will receive an email with notification.

1. Click on the **Setup Email** button.  
The **Setup Email** screen comes up.



Setup Email

Replay TX Server error messages will be sent to the specified email account.

SMTP Server Name: YourEmailServer.com

Port: 25

Email Error Message to: email@corporation.com

Email From: sender@corporation.com

Subject of Email Message: Error from Replay Server

Save Close

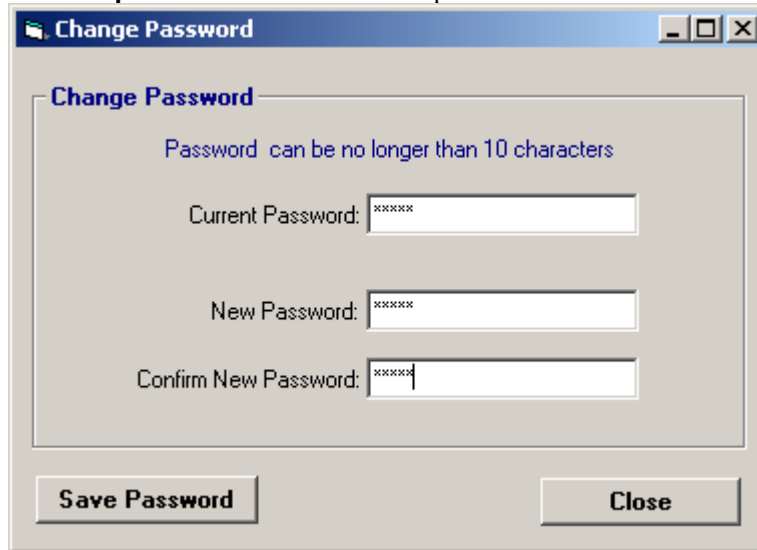
2. Enter the SMTP Server Name.
3. Enter the Port number.
4. Go to the Email Error Message to and enter the email address for the *administrator*.
5. Enter email address into the Email From field. This will show up in the **From** field of the email message.
6. Click on **Save** after you finish filling in email information.
7. Click on **Close** to go back to the main screen.

**NOTE:** if you receive a message about connectivity problem with one of the Replay Boxes, restart the **Replay TX** service (via Services on the PC where Replay TX is installed) once the problem is fixed.

## Change Password

In case you would like to change your log in password for the **Replay TX Configuration Screen** you can do it using the **Change Password** feature.

1. Click on the **Change Password** button on the main screen.
2. The **Setup Password** screen comes up.



The screenshot shows a dialog box titled "Change Password". Inside the dialog, there is a sub-header "Change Password" and a message: "Password can be no longer than 10 characters". Below this, there are three text input fields: "Current Password:" containing six asterisks, "New Password:" containing six asterisks, and "Confirm New Password:" containing six asterisks. At the bottom of the dialog, there are two buttons: "Save Password" on the left and "Close" on the right.

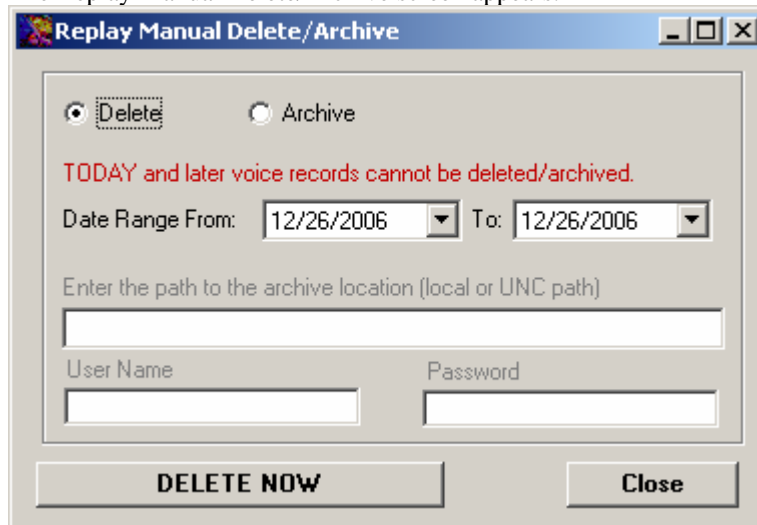
3. Enter the password you logged in with into the **Current Password** field.
4. Create the password (up to 10 characters) and enter it into the **Password** field.
5. Enter it again into the **Confirm Password** field.
6. Click on **Save Password**. Click **OK** to the confirmation message.
7. Click on **Close**.

## Manual Delete/Archive

This utility allows for manual archive or deletion of voice files from the Replay Files folder.

### Manual Delete

1. Click on the **Manual Delete/Archive** button located on the main screen.
2. The Replay Manual Delete/Archive screen appears.

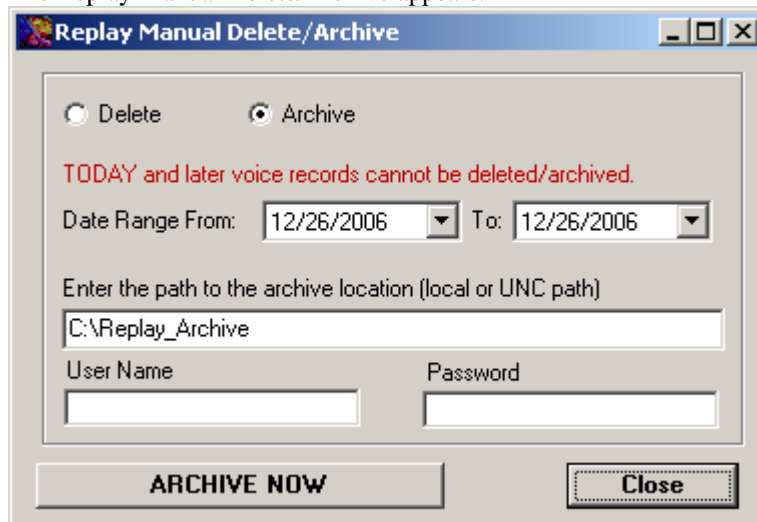


The screenshot shows a dialog box titled "Replay Manual Delete/Archive". At the top, there are two radio buttons: "Delete" (which is selected) and "Archive". Below this, a red warning message reads: "TODAY and later voice records cannot be deleted/archived." Underneath the warning are two date range fields: "Date Range From:" with a dropdown menu showing "12/26/2006" and "To:" with a dropdown menu showing "12/26/2006". Below the date fields is a text input field with the placeholder text "Enter the path to the archive location (local or UNC path)". Underneath this field are two more input fields labeled "User Name" and "Password". At the bottom of the dialog, there are two buttons: "DELETE NOW" and "Close".

3. Check the **Delete** option.
4. Enter date values into **Date Range From** and **To** fields.
5. Click on **DELETE NOW**.
6. When deletion is completed, click on **Close**.

### Manual Archive

1. Click on the **Manual Delete/Archive** button located on the main screen.
2. The Replay Manual Delete/Archive appears.



The screenshot shows the same dialog box as above, but with the "Archive" radio button selected. The "DELETE NOW" button is now disabled and has a dashed border. The "ARCHIVE NOW" button is now enabled and has a solid border. The "Close" button also has a dashed border. The text input field for the archive location now contains the path "C:\Replay\_Archive".

3. Check the **Archive** option.
4. Enter date values into **Date Range From** and **To** fields.
5. Enter the path to the location where you want to archive voice files. By default the screen opens with the current archive path.  
If you enter UNC network path you may need a user name and password to establish connection. Both user name and password have to be at least 4 characters long.
6. Click on ARCHIVE NOW.
7. When archive is completed, click on **Close**.

## Manual Import

This utility allows for manual import of the voice files to the Replay Files folder. Tapit Web Reports plays voice files only from the Replay Files folder. If voice files have been archived they need to be imported back before Tapit Web Reports can play them.

1. Click on the **Manual Import** button – use this utility if you would like to delete records
2. The **Replay Manual Import** screen appears.

3. Enter date values into **Date Range From** and **To** fields.
4. Enter the path to the location where you want to import voice files from. By default the screen opens with the current archive path. If you enter UNC network path you may need a user name and password to establish connection. Both user name and password have to be at least 4 characters long.
5. Click on **IMPORT FILES**.
6. When import is completed, click on **Close**.

## Log Files Reference

All log files are located in ReplayTX\Server\info folder.

**ReplayTX.LOG** – Replay TX Service writes to this file.

**ReplayTX\_Server.LOG** – Replay TX Configuration Screen writes to this file.

**ReplayTX\_ArchDel.LOG** – the archive/delete (scheduled and manual) and manual import utility writes to this file.