

This installation can be easy as A, B, C

Before installation, please disable all Anti-Virus and other Security (i.e. Firewalls, End-Point protection, etc.) software you may have running on your pc.

This Installation will require one or more system reboots.

We do not recommend installing TAPIT NOVA on Domain Controllers or any other Servers already running resource-intensive applications.

Before calling for assistance with TAPIT NOVA installation, please be sure you are in compliance with ALL of the below

(A) - Minimum requirements for TAPIT NOVA computer

- Intel Core 2 Duo processor or AMD equivalent
- 2 GB of RAM (3 GB for Win 7 / Win 2008)
- 80 GB of free space on **C:** drive
- MS Windows XP Pro SP3 / 2003 (32-bit) / Win 7 Pro / 2008 R2
 - * **Win 2003 64-bit is not supported**
 - * Win 2003 / 2008 server is required for 10+ concurrent users
- MS Internet Explorer 7
- Monitor resolution 1024 x 768
- Internet access
- DVD drive
- RS-232 port (if required for PBX interface)

(B) - Make sure the following NECESSARY items are installed before you proceed with Step (C):

For all Windows systems:

- In order to use e-mail features of the software, obtain your company's **SMTP server configuration** information from your network administrator.

For PCs with Win XP / Win 2003:

- Install **IIS** (For **Win XP** installing IIS may require **Windows CD**)
- Install **MS .NET Framework 3.5 SP1** (Available for **download** from <http://update.microsoft.com>)
- Install Windows **PowerShell 1.0** (Available as **optional download** from <http://update.microsoft.com>)

For PCs with Win 7 / Win 2008:

- **Disable UAC** (User Account Control) in Control Panel
- Install **IIS** (On Win 2008 assign Web Server role, also for both operating systems IIS 6 Compatibility and ASP .NET must be **enabled**)

(C) - The following components will also be installed with TAPIT NOVA from our DVD as part of the Prerequisites installation:

- Adobe PDF Reader
- SQL Server 2008 Express w/ Advanced Services (**specifically configured** for Tapit NOVA). You **must** allow it to be installed from this DVD **even** if there's another SQL Server already present on your PC.