



# TALITY

CALL  
ACCOUNTING  
SOFTWARE



## Call Accounting for the Service Industry.

TALITY Call Accounting is specifically designed for the service industry, allowing businesses to generate additional revenue and to monitor phone activity. TALITY is the call accounting software of choice for the hospitality industry, colleges and universities, marinas, call centers, shared tenant offices, school systems, country clubs, camps, and more. It is fully Microsoft Windows compatible and is easy to use.

TALITY interfaces with all PMS (Property Management Systems) on the market today, providing an easy check-in and check-out feature. It captures your SMDR data, prices the call as instructed by you, reformats the priced call information and exports it to your PMS system automatically. TALITY offers flexible costing and surcharging facility.

TALITY Key Features include:

- Credit limit Alarm
- Profit reports
- Multiple extension assignment to a room
- Bills may be output to PDF files and/or emailed
- Address book to save email contacts
- Report scheduler for bills or administrative reports
- A full range of administrative reports
- Customizable Screens with client's logo support
- SMDR Failure alarm
- Recurring charges (monthly and daily)
- Network ready
- User definable PMS interface
- Surcharges for Toll Free include 800,855,866,877, and 888
- And Much More ...

### Our Products Work. We Guarantee It.

Call Accounting Products from Trisys, Inc. carry a three-year warranty, by far the longest available in the industry today. We are confident in our products and committed to helping our clients make the most of using them. The first year of unlimited telephone support is included to assist you. Additionally, our products offer convenient, user-friendly support with onscreen Help facilities and easy-to-read manuals. For a nominal fee, you may also have an unlimited access to our Help Desk.

### Minimum Recommended Hardware And Software Requirements.

- Pentium™ IV processor
- Windows XP Pro, 2003 or Vista Business
- 1 GB RAM (2 GB for Vista)
- 100 GB available hard disk space
- Network card
- Video capable of a min. screen resolution of 1024 x 768
- Printer driver must be installed on your system
- System Power Management feature must be disabled
- 1 dedicated COM port for the SMDR (if SMDR data is collected via COM port)
- 1 dedicated COM port for the PMS (if using PMS system)

Specific recommended requirements for optimal use by individual businesses will vary and depend upon additional software running, your hardware configuration, and tasks required of your system. Your business telephone equipment sales representative can advise you concerning minimum requirements for our products in your company's individual situation.

The image displays several screenshots of the TALITY software interface. The primary screenshot is a 'Profit Report Detail' window showing a table of call records with columns for Date & Time, Extension, Type, Phone Number, Duration, Amount, and Profit. Below this is a 'Call Activity' window with search filters for Date and Time, and a table of call details including Guest Name, Room, Extension, Destination, Duration, Amount, and Authorization Code. Another window shows 'Billing Options' with checkboxes for 'Apply Surcharge', 'Always Store Authorization Code With Call', and 'Recurring Charges'. A final window shows a 'Billing' form with fields for 'Billing Email Address', 'Unbilled Call Charges', and 'Last Billed'.

### EMPLOYEE PRODUCTIVITY MANAGEMENT SOLUTIONS

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