

## Abandoned Calls by Extension Summary

07-Jun-02 16:20

From 06/01/2002 To 06/07/2002

**Location: Main**

Extension	Dir/Type	Calls	Call Len	Avg. Time	Ring Time	Avg. Ring Time	Hold Time	Avg. Hold Time
<b>0</b>								
	<i>InAbn</i>	11	0:00:00	0:00:00	0:17:24	0:01:35	0:05:36	0:00:31
	<b>Total</b>	<b>11</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:17:24</b>	<b>00:01:35</b>	<b>0:05:36</b>	<b>00:00:31</b>
<b>109</b>								
	<i>InAbn</i>	1	0:00:00	0:00:00	0:00:03	0:00:03	0:01:18	0:01:18
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:03</b>	<b>0:01:18</b>	<b>00:01:18</b>
<b>110</b>								
	<i>InAbn</i>	1	0:00:00	0:00:00	0:00:03	0:00:03	0:01:20	0:01:20
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:03</b>	<b>0:01:20</b>	<b>00:01:20</b>
<b>112</b>								
	<i>InXfrAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:00:38	0:00:38
	<i>OutAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:00:12	0:00:12
	<b>Total</b>	<b>2</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:50</b>	<b>00:00:25</b>
<b>113</b>								
	<i>InAbn</i>	1	0:00:00	0:00:00	0:00:03	0:00:03	0:00:11	0:00:11
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:03</b>	<b>0:00:11</b>	<b>00:00:11</b>
<b>115</b>								
	<i>InXfrAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:00:32	0:00:32
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:32</b>	<b>00:00:32</b>

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07-Jun-02 16:20

From 06/01/2002 To 06/07/2002

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**Location: Main**

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<b>118</b>								
	<i>InAbn</i>	1	0:00:00	0:00:00	0:00:03	0:00:03	0:01:27	0:01:27
	<i>InXfrAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:01:22	0:01:22
	<b>Total</b>	<b>2</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:01</b>	<b>0:02:49</b>	<b>00:01:24</b>
<b>119</b>								
	<i>InAbn</i>	1	0:00:00	0:00:00	0:00:03	0:00:03	0:01:36	0:01:36
	<i>InXfrAbn</i>	2	0:00:00	0:00:00	0:00:00	0:00:00	0:05:44	0:02:52
	<b>Total</b>	<b>3</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:01</b>	<b>0:07:20</b>	<b>00:02:27</b>
<b>120</b>								
	<i>InAbn</i>	1	0:00:00	0:00:00	0:00:03	0:00:03	0:00:17	0:00:17
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:03</b>	<b>0:00:17</b>	<b>00:00:17</b>
<b>121</b>								
	<i>InXfrAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:05:29	0:05:29
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:05:29</b>	<b>00:05:29</b>
<b>122</b>								
	<i>InXfrAbn</i>	3	0:00:00	0:00:00	0:00:00	0:00:00	0:05:12	0:01:44
	<b>Total</b>	<b>3</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:05:12</b>	<b>00:01:44</b>

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From 06/01/2002 To 06/07/2002

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Extension	Dir/Type	Calls	Call Len	Avg. Time	Ring Time	Avg. Ring Time	Hold Time	Avg. Hold Time
<b>127</b>								
	<i>OutAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:00:03	0:00:03
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:03</b>
<b>200</b>								
	<i>InXfrAbn</i>	2	0:00:00	0:00:00	0:00:00	0:00:00	0:02:33	0:01:16
	<b>Total</b>	<b>2</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:02:33</b>	<b>00:01:16</b>
<b>218</b>								
	<i>OutXfrAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:00:23	0:00:23
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:23</b>	<b>00:00:23</b>
<b>232</b>								
	<i>InXfrAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:00:38	0:00:38
	<i>OutAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:00:12	0:00:12
	<b>Total</b>	<b>2</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:50</b>	<b>00:00:25</b>
<b>235</b>								
	<i>InXfrAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:00:32	0:00:32
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:32</b>	<b>00:00:32</b>
<b>252</b>								
	<i>InAbn</i>	1	0:00:00	0:00:00	0:00:03	0:00:03	0:01:18	0:01:18
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:03</b>	<b>0:01:18</b>	<b>00:01:18</b>

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253								
	<i>InAbn</i>	1	0:00:00	0:00:00	0:00:03	0:00:03	0:01:20	0:01:20
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:03</b>	<b>0:01:20</b>	<b>00:01:20</b>
256								
	<i>InAbn</i>	1	0:00:00	0:00:00	0:00:03	0:00:03	0:00:11	0:00:11
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:03</b>	<b>0:00:11</b>	<b>00:00:11</b>
261								
	<i>InAbn</i>	1	0:00:00	0:00:00	0:00:03	0:00:03	0:01:27	0:01:27
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:03</b>	<b>0:01:27</b>	<b>00:01:27</b>
262								
	<i>InAbn</i>	1	0:00:00	0:00:00	0:00:03	0:00:03	0:01:36	0:01:36
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:03</b>	<b>0:01:36</b>	<b>00:01:36</b>
263								
	<i>InAbn</i>	1	0:00:00	0:00:00	0:00:03	0:00:03	0:00:17	0:00:17
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:03</b>	<b>00:00:03</b>	<b>0:00:17</b>	<b>00:00:17</b>
291								
	<i>InXfrAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:01:22	0:01:22
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:01:22</b>	<b>00:01:22</b>

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<b>292</b>								
	<i>InXfrAbn</i>	2	0:00:00	0:00:00	0:00:00	0:00:00	0:05:44	0:02:52
	<b>Total</b>	<b>2</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:05:44</b>	<b>00:02:52</b>
<b>294</b>								
	<i>InXfrAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:05:29	0:05:29
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:05:29</b>	<b>00:05:29</b>
<b>295</b>								
	<i>InXfrAbn</i>	3	0:00:00	0:00:00	0:00:00	0:00:00	0:05:12	0:01:44
	<b>Total</b>	<b>3</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:05:12</b>	<b>00:01:44</b>
<b>297</b>								
	<i>OutXfrAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:00:56	0:00:56
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:56</b>	<b>00:00:56</b>
<b>300</b>								
	<i>InXfrAbn</i>	2	0:00:00	0:00:00	0:00:00	0:00:00	0:02:33	0:01:16
	<b>Total</b>	<b>2</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:02:33</b>	<b>00:01:16</b>
<b>305</b>								
	<i>OutAbn</i>	1	0:00:00	0:00:00	0:00:00	0:00:00	0:01:37	0:01:37
	<b>Total</b>	<b>1</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:00:00</b>	<b>00:00:00</b>	<b>0:01:37</b>	<b>00:01:37</b>

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**Location: Main**

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Extension	Dir/Type	Calls	Call Len	Avg. Time	Ring Time	Avg. Ring Time	Hold Time	Avg. Hold Time
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**Grand Totals:**

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Calls :	<b>51</b>	Call Len :	<b>0:00:00</b>	Ring Time :	<b>0:18:00</b>	Hold Time :	<b>1:04:17</b>
		Avr. Call Len :	<b>00:00:00</b>	Avr. Ring Time :	<b>00:00:21</b>	Avr. Hold Time :	<b>00:01:16</b>

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