
Hierarchy Department / Sub Department Summary

07-Jun-02 9:39

From 01/01/2002 To 06/07/2002

Location: Main

Department: Analytic

Sub Department	Calls	Time	Avg. Time	Cost	Avg. Cost
---	301	8:41:43	0:01:44	\$31.62	\$0.11
Totals for this department :	301	8:41:43	00:01:44	\$31.62	\$0.11

Department: General

Sub Department	Calls	Time	Avg. Time	Cost	Avg. Cost
---	236	5:12:19	0:01:19	\$15.02	\$0.06
Management	2513	116:05:07	0:02:46	\$672.16	\$0.27
Sales	1650	66:26:41	0:02:25	\$264.67	\$0.16
Totals for this department :	4399	187:44:07	00:02:34	\$951.85	\$0.22

Department: R&D

Sub Department	Calls	Time	Avg. Time	Cost	Avg. Cost
---	121	10:16:55	0:05:06	\$21.92	\$0.18
Totals for this department :	121	10:16:55	00:05:06	\$21.92	\$0.18

Department: Tech Support

Sub Department	Calls	Time	Avg. Time	Cost	Avg. Cost
---	2015	208:39:09	0:06:13	\$553.13	\$0.27
Totals for this department :	2015	208:39:09	00:06:13	\$553.13	\$0.27

Totals for all departments :	6836	415:21:54	00:03:39	\$1,558.52	\$0.23
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