

Trunk - Summary by Hour

• Location: Fullerton

•• Call Date: 3/23/2010

Trunk	In	Out	Internal	Calls	Duration	Total Cost
••• Hour: 0						
1	20	0	0	20	00:09:40	\$0.00
2	2	0	0	2	00:01:12	\$0.00
3	2	0	0	2	00:02:28	\$0.00
••• Totals for Hour: 0						
Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost
24	0	0	24	00:13:20	00:00:33	\$0.00
••• Hour: 7						
1	2	0	0	2	00:01:56	\$0.00
••• Totals for Hour: 7						
Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost
2	0	0	2	00:01:56	00:00:58	\$0.00
••• Hour: 8						
1	8	10	0	18	00:20:08	\$0.94
2	2	0	0	2	00:00:14	\$0.00
••• Totals for Hour: 8						
Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost
10	10	0	20	00:20:22	00:01:01	\$0.94
••• Hour: 9						
1	22	8	0	30	00:40:04	\$0.06
2	6	16	0	22	00:53:40	\$2.06
3	6	6	0	12	00:25:54	\$0.38
4	2	0	0	2	00:03:42	\$0.00
5	2	0	0	2	00:01:46	\$0.00
6	0	2	0	2	00:12:24	\$1.24

Trunk - Summary by Hour

●●● Totals for Hour: 9

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
38	32	0	70	02:17:30	00:01:58	\$3.74	\$0.05

●●● Hour: 10

1		22	12	0	34	01:22:58	\$5.20
2		14	18	0	32	00:48:16	\$2.76
3		10	10	0	20	00:58:52	\$5.52
4		10	12	0	22	00:57:30	\$2.66
5		2	10	0	12	00:51:38	\$1.92
6		4	2	0	6	00:13:22	\$1.06

●●● Totals for Hour: 10

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
62	64	0	126	05:12:36	00:02:29	\$19.12	\$0.15

●●● Hour: 11

1		4	16	0	20	01:35:56	\$8.88
2		2	8	0	10	01:06:18	\$5.94
3		14	8	0	22	01:58:18	\$0.74
4		4	6	0	10	01:40:54	\$4.16
5		6	4	0	10	00:16:52	\$0.54
6		2	6	0	8	01:35:18	\$9.56
7		2	0	0	2	00:02:18	\$0.00

●●● Totals for Hour: 11

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
34	48	0	82	08:15:54	00:06:03	\$29.82	\$0.36

Trunk - Summary by Hour

• Location: Fullerton

•• Call Date: 3/23/2010

Trunk	In	Out	Internal	Calls	Duration	Total Cost
••• Hour: 12						
1	8	10	0	18	00:54:14	\$3.68
2	2	2	2	6	00:04:56	\$0.20
5	12	2	0	14	00:10:56	\$0.08
6	2	0	0	2	00:00:36	\$0.00
7	4	2	0	6	00:18:08	\$0.12

••• Totals for Hour: 12

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
28	16	2	46	01:28:50	00:01:56	\$4.08	\$0.09

••• Hour: 13

1	10	18	0	28	00:55:34	\$3.32
2	10	12	0	22	00:51:58	\$3.72
3	6	14	0	20	00:35:00	\$2.16
4	4	6	0	10	01:56:56	\$1.12
5	2	4	0	6	00:31:26	\$1.28
6	4	2	0	6	00:06:26	\$0.16

••• Totals for Hour: 13

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
36	56	0	92	04:57:20	00:03:14	\$11.76	\$0.13

••• Hour: 14

1	12	20	0	32	01:14:06	\$5.82
2	6	18	0	24	01:02:24	\$5.56
3	8	6	0	14	00:38:00	\$2.70
4	2	0	0	2	01:02:24	\$0.00
5	2	4	0	6	00:05:40	\$0.20

Trunk - Summary by Hour

• Location: Fullerton

•• Call Date: 3/23/2010

Trunk	In	Out	Internal	Calls	Duration	Total Cost
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••• Totals for Hour: 14

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
30	48	0	78	04:02:34	00:03:07	\$14.28	\$0.18

••• Hour: 15

1	16	46	0	62	01:08:58	\$5.02
2	4	26	2	32	01:36:22	\$8.76
3	2	8	0	10	03:00:20	\$0.68
4	4	4	0	8	00:22:30	\$1.48
5	0	8	0	8	00:04:36	\$0.52

••• Totals for Hour: 15

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
26	92	2	120	06:12:46	00:03:06	\$16.46	\$0.14

••• Hour: 16

1	24	14	0	38	01:54:16	\$7.64
2	8	12	0	20	00:35:42	\$1.58
4	14	10	0	24	00:41:16	\$1.94
5	6	4	2	12	00:23:04	\$0.46
6	4	2	0	6	00:09:50	\$0.12
7	2	0	0	2	00:14:22	\$0.00
9	0	2	0	2	00:01:04	\$0.12

••• Totals for Hour: 16

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
58	44	2	104	03:59:34	00:02:18	\$11.86	\$0.11

••• Hour: 17

1	2	24	0	26	00:44:48	\$4.48
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Trunk - Summary by Hour

• Location: Fullerton

•• Call Date: 3/23/2010

Trunk	In	Out	Internal	Calls	Duration	Total Cost
2	8	6	0	14	00:12:16	\$0.30
3	4	4	0	8	00:10:14	\$0.54
4	2	4	0	6	00:22:54	\$0.42

••• Totals for Hour: 17

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
16	38	0	54	01:30:12	00:01:40	\$5.74	\$0.11

••• Hour: 18

1	2	12	0	14	00:08:36	\$0.80
2	4	0	0	4	00:02:36	\$0.00

••• Totals for Hour: 18

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
6	12	0	18	00:11:12	00:00:37	\$0.80	\$0.04

••• Hour: 19

1	20	0	0	20	00:05:14	\$0.00
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••• Totals for Hour: 19

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
20	0	0	20	00:05:14	00:00:16	\$0.00	\$0.00

••• Hour: 20

1	30	0	0	30	00:04:58	\$0.00
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••• Totals for Hour: 20

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
30	0	0	30	00:04:58	00:00:10	\$0.00	\$0.00

Trunk - Summary by Hour

• Location: Fullerton

•• Call Date: 3/23/2010

Trunk	In	Out	Internal	Calls	Duration	Total Cost	
••• Hour: 21							
1	2	0	0	2	00:00:12	\$0.00	
••• Totals for Hour: 21							
Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
2	0	0	2	00:00:12	00:00:06	\$0.00	\$0.00
••• Hour: 22							
1	0	2	0	2	01:06:14	\$6.64	
••• Totals for Hour: 22							
Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
0	2	0	2	01:06:14	00:33:07	\$6.64	\$3.32
•• Totals for Call Date: 3/23/2010							
Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
422	462	6	890	40:00:44	00:02:42	\$125.24	\$0.14
• Totals for Location: Fullerton							
Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
422	462	6	890	40:00:44	00:02:42	\$125.24	\$0.14

Trunk - Summary by Hour

• Location: Main

•• Call Date: 3/23/2010

Trunk	In	Out	Internal	Calls	Duration	Total Cost
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••• Hour: 0

1	6	0	0	6	00:01:23	\$0.00
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••• Totals for Hour: 0

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
6	0	0	6	00:01:23	00:00:14	\$0.00	\$0.00

••• Hour: 8

1	4	9	0	13	00:10:04	\$0.19
2	1	0	0	1	00:00:07	\$0.00

••• Totals for Hour: 8

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
5	9	0	14	00:10:11	00:00:44	\$0.19	\$0.01

••• Hour: 9

1	10	8	0	18	00:18:51	\$0.01
2	3	14	0	17	00:13:42	\$0.80
3	2	5	0	7	00:15:14	\$1.34
4	2	1	0	3	00:04:07	\$0.16
5	1	0	0	1	00:01:15	\$0.16
6	1	2	0	3	00:06:37	\$0.96
7	1	0	0	1	00:02:50	\$0.00

••• Totals for Hour: 9

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
20	30	0	50	01:02:36	00:01:15	\$3.43	\$0.07

Trunk - Summary by Hour

• Location: Main

•• Call Date: 3/23/2010

Trunk	In	Out	Internal	Calls	Duration	Total Cost
••• Hour: 10						
1	7	8	0	15	00:40:34	\$2.23
2	3	11	0	14	00:23:18	\$1.54
3	2	4	0	6	00:24:33	\$2.35
4	5	6	0	11	00:28:45	\$1.33
5	0	4	0	4	00:20:27	\$0.86
6	2	1	0	3	00:06:41	\$0.53

••• Totals for Hour: 10

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
19	34	0	53	02:24:18	00:02:43	\$8.84	\$0.17

••• Hour: 11

1	2	8	0	10	00:47:58	\$4.44
2	3	3	0	6	00:30:53	\$2.73
3	11	4	0	15	00:59:13	\$0.37
4	1	3	0	4	00:48:13	\$2.08
5	2	2	0	4	00:06:53	\$0.27
6	1	3	0	4	00:47:39	\$4.78
7	1	0	0	1	00:01:09	\$0.00

••• Totals for Hour: 11

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
21	23	0	44	04:01:58	00:05:30	\$14.67	\$0.33

••• Hour: 12

1	4	4	0	8	00:20:23	\$1.21
2	1	1	1	3	00:02:28	\$0.10
5	4	1	0	5	00:03:52	\$0.04

Trunk - Summary by Hour

• Location: Main

•• Call Date: 3/23/2010

Trunk	In	Out	Internal	Calls	Duration	Total Cost
6	1	0	0	1	00:00:18	\$0.00
7	2	1	0	3	00:09:04	\$0.06

••• Totals for Hour: 12

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
12	7	1	20	00:36:05	00:01:48	\$1.41	\$0.07

••• Hour: 13

1	4	8	0	12	00:16:37	\$0.96
2	4	6	0	10	00:25:53	\$1.86
3	3	6	0	9	00:15:58	\$1.08
4	2	2	0	4	00:58:02	\$0.51
5	1	2	0	3	00:15:43	\$0.64
6	3	1	0	4	00:03:14	\$0.08

••• Totals for Hour: 13

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
17	25	0	42	02:15:27	00:03:14	\$5.13	\$0.12

••• Hour: 14

1	5	9	0	14	00:30:58	\$2.65
2	4	9	0	13	00:30:31	\$2.78
3	4	3	0	7	00:18:17	\$1.35
4	1	0	0	1	00:31:12	\$0.00
5	1	2	0	3	00:02:50	\$0.10

••• Totals for Hour: 14

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
15	23	0	38	01:53:48	00:03:60	\$6.88	\$0.18

Trunk - Summary by Hour

• Location: Main

•• Call Date: 3/23/2010

Trunk	In	Out	Internal	Calls	Duration	Total Cost
••• Hour: 15						
1	7	22	0	29	00:32:22	\$2.38
2	2	12	1	15	00:46:22	\$4.19
3	1	4	0	5	01:30:10	\$0.34
4	2	2	0	4	00:11:15	\$0.74
5	0	4	0	4	00:02:18	\$0.26

••• Totals for Hour: 15

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
12	44	1	57	03:02:27	00:03:12	\$7.91	\$0.14

••• Hour: 16

1	16	5	0	21	00:26:46	\$0.77
2	4	6	0	10	00:17:51	\$0.79
4	9	5	0	14	00:14:37	\$0.97
5	3	2	1	6	00:11:32	\$0.23
6	3	1	0	4	00:05:06	\$0.06

••• Totals for Hour: 16

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
35	19	1	55	01:15:52	00:01:23	\$2.82	\$0.05

••• Hour: 17

1	2	12	0	14	00:22:34	\$2.24
2	4	2	0	6	00:05:54	\$0.12
3	2	1	0	3	00:04:02	\$0.16
4	3	2	0	5	00:11:27	\$0.21

••• Totals for Hour: 17

Trunk - Summary by Hour

• Location: Main

•• Call Date: 3/23/2010

Trunk			In	Out	Internal	Calls	Duration	Total Cost
Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost	
11	17	0	28	00:43:57	00:01:34	\$2.73	\$0.10	

••• Hour: 18

1		1	6	0	7	00:04:18	\$0.40
2		2	0	0	2	00:01:18	\$0.00

••• Totals for Hour: 18

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
3	6	0	9	00:05:36	00:00:37	\$0.40	\$0.04

••• Hour: 19

1		9	0	0	9	00:02:02	\$0.00
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••• Totals for Hour: 19

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
9	0	0	9	00:02:02	00:00:14	\$0.00	\$0.00

••• Hour: 20

1		15	0	0	15	00:02:29	\$0.00
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••• Totals for Hour: 20

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
15	0	0	15	00:02:29	00:00:10	\$0.00	\$0.00

••• Hour: 22

1		0	1	0	1	00:33:07	\$3.32
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••• Totals for Hour: 22

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
0	1	0	1	00:33:07	00:33:07	\$3.32	\$3.32

•• Totals for Call Date: 3/23/2010

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
200	238	3	441	18:11:16	00:02:28	\$57.73	\$0.13

• Totals for Location: Main

Trunk - Summary by Hour

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
200	238	3	441	18:11:16	00:02:28	\$57.73	\$0.13
Totals for Report:							
Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration	Total Cost	Avg. Cost
622	700	9	1,331	58:12:00	58:12:37	\$182.97	\$0.14