

STARTUP FOR AVAYA IP OFFICE (TALITY)

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Follow the steps below to install and run TALITY with AVAYA IP OFFICE system:

1. Install and set up TALITY – see instructions in the TALITY manual or the Readme file.
2. Install CDR Loader from the TAPIT CDR LOADER folder on the Trisys Call Accounting Software CD. See TAPIT CDR Loader Readme file for instructions.
3. Setup CDR Loader - refer to the instructions below.

Setting up TAPIT CDR Loader for Avaya IP Office:

TALITY Setup

1. Open TALITY application (Start/Programs/TALITY/TALITY).
Go to the Controls/System Parameters screen.

System Parameters

Telephone System: Avaya IP Office - CDR - NXP

Use Date From

Computer
 Phone System

Store Calls

Both
 Outgoing Calls Only
 Incoming Calls Only

Minimum Call Length

(hh : mm : ss)
 00 : 00 : 00

Pricing Increments for Custom Pricing and Surcharges

First Minute: 6 Secs
 Next Minute: 6 Secs

Additional Parameters

Your Telephone Number: (973)-360-2300
 Price Calls Every: 15 Minutes
 Default Credit Limit: 50.00
 Report Page Length: 60 Lines
 Save Archived Calls For: 2 Months

Auto Archive/Optimize Run: [] on [] at [] Day hh : mm

Show Authorization Code On Reports

Tax	Description
1: 0.00%	Tax 1
2: 0.00%	Tax 2
3: 0.00%	Tax 3

Price Operator Calls
 Surcharge Operator Calls
 Disable V+H Pricing
 Disable Credit Limit Checking
 Separate V+H Long Distance and International Rates
 Do Not Print Zero Cost Calls on Bill
 Still print Bill when Guest/User owes recurring charge ONLY
 Remove Guest/User After Billing (Default)

Report Header: []
 Report Footer: [] (Bills)

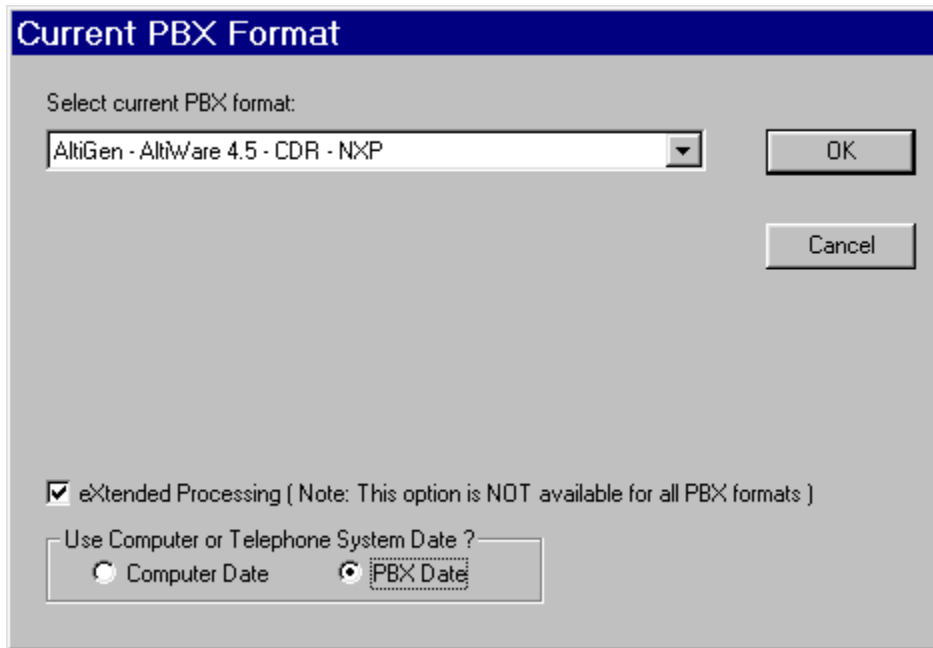
OK Cancel

2. Select the correct option from the **Telephone System** list.

3. Verify the **Use Date From** option. It must be set to **Phone System**.
4. Click on **OK**.
5. Exit TALITY

Monitor Setup

1. Open **SMDR MONITOR** application (**Start/Programs/TALITY/Monitor**).
Go to the **PBX/PBX Format** screen.



6. Verify the **Select current PBX format** list selection.
2. Check **eXtended Processing**.
3. Verify the **Use or Telephone System Date?** option. It must be set to **PBX Date**.
4. Click on **OK**.

TAPIT CDR Loader Setup

1. Open Tapit CDR Loader (Start/Tapit CDR Loader/CDR Loader).
The CDR Loader screen appears.

2. Click on **Stop Timer**. The name of this button changes to **Start Timer**.
3. Click on **Edit**. The name of this button changes to **Lock/Apply**.
4. Verify existing values on the CDR Loader screen. If needed, make the appropriate changes in the following fields:

Telephone System - select Avaya IP Office

Database Driver - must be "{Text File (*.txt)}"

Data File Name - enter the path to the SMDR source file. The default is:

C:\Program Files\Avaya\IP office \SMDR\SMDR_output\smdr.csv.

Main Output File - enter the default value, *C:\TALITY\telmsg.dat*, for the path to the main

output file in the TALITY database folder.

Initial Date - accept default entry unless Trisys Technical Support recommends it otherwise.

5. If required, enter new values in **Process record every ___ minutes**.
6. To save changes, click on the **Lock/Apply** button.
7. Click on the **Multi Sites** button. The **MultiSite Settings** screen appears. If this is a new installation this screen is empty.
8. Click on the **Con4Mon.ini** button. Your default text editor opens the **Con4Mon.ini** file. Copy the following settings into this file.

```
[Multi_S]
Max_S = 1
S_001=0,Main_99
;where S_xxx=Node_id,Loc_name
```

9. Save and close this file.
10. Click on the **Tpremmon.ini** button. Your default text editor opens the **Tpremmon.ini** file. Assuming the file is empty, copy the following settings into this file.

```
[Common]
TapitDir=C:\TALITY
CurrLoc=0
RemTimer=0
```

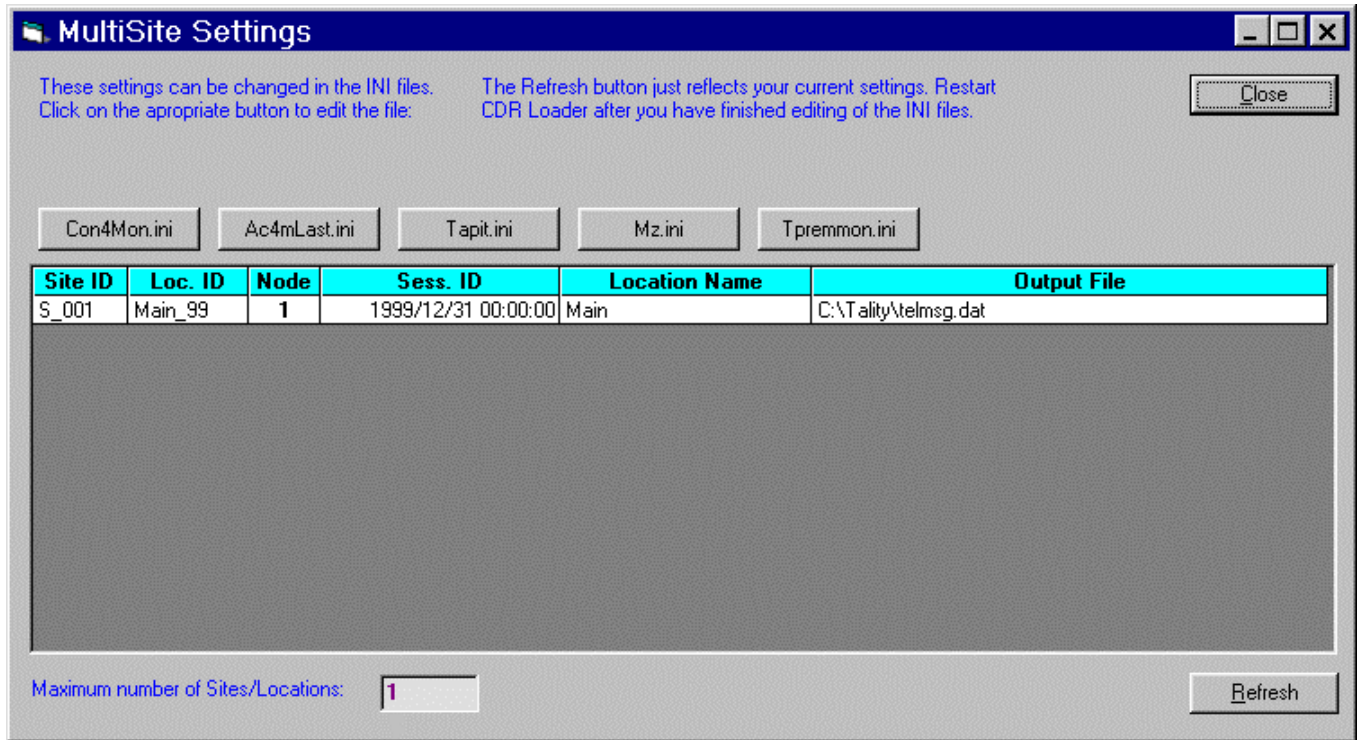
```
[Main_99]
Location=Main
LocActive=1
LocDatPath=C:\TALITY\telmsg.dat
```

11. Save the **Tpremmon.ini** file and close it.
12. Click on the **Mz.ini** button. Mz.ini file is displayed in a text editor. Your file should contain the following entries (you can copy and paste the text below):

```
[TAPIT]
FileProc=1
FileTimer=300
FilePath=C:\tality\telmsg.dat
FileKill=0
```

13. Save the **Mz.ini** file and close it.

- Click on the **Refresh** button. Your **MultiSite Settings** screen should look like the screen below.



- Click on the **Close** button.
- Restart the **SMDR Monitor** application.
- To test the connection, click on the **Get Calls Now** button. Keep in mind if the **CDR Loader** application is running for the first time it loads all (!) available call records.
- Click on **Start Timer** to turn on the automatic mode.
- Click on the **OK** button to minimize **CDR Loader**.
- After **SMDR Monitor** loads call records, run reports to verify the program works fine.

Note: Sample con4mon.ini file is located in the C:\CDR Loader\ini_files folder.

Note: CDR Loader will also create file ac4mlast.ini. This file always will be created automatically in the current Tapit Database folder. Do NOT delete this file.
