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- ❖ Before installation, please disable all anti-virus and other security (i.e. Firewalls, End-Point protection, etc.) software you may have running on your PC.
 - ❖ This installation will require one or more system reboots.
 - ❖ Tapit-NOVA cannot be installed on Domain Controllers and we do not recommend installing it on any other servers already running resource-intensive applications.
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Before calling for assistance with Tapit-NOVA installation, please be sure you are in compliance with **ALL** of the following:

(A) - Minimum Requirements for Tapit-NOVA computer:

- Internet Access
- Monitor Resolution 1024 x 768
- Windows 7/8.1/10 Pro/2008 R2*/2012*
(* required for 10+ concurrent users)
- IIS (IIS 7 and higher requires IIS 6 compatibility enabled for Windows)
- MS Internet Explorer 10 or higher
- RS-232 port for SMDR collection (if required for PBX interface)
- Intel Core 2 DUO processor or AMD equivalent
- 4 GB of RAM
- 250 GB Hard Drive
- 80 GB of free space on C: Drive

*(PLEASE NOTE: THAT IN ORDER TO USE **E-MAIL FEATURES** OF THE SOFTWARE, OBTAIN YOUR COMPANYS **SMTP SERVER CONFIGURATION** INFORMATION FROM YOUR NETWORK ADMINISTRATOR)

(B) - Make sure the following necessary items are installed:

- Disable **UAC** (User Account Control) in Control Panel
- Enable **MS .NET Framework 3.5** (on Win 8 / Win 2012 OS)
- Install **IIS** (On Win 2008/2012 assign Web Server role, also for all operating systems **Web Management Tools, IIS 6 Compatibility, ASP.NET** and **WebDAV Publishing** must be enabled)

(C) - The following components will also be installed with Tapit-NOVA from our DVD as part of the Tapit-NOVA Prerequisites installation:

- Adobe PDF Reader
- SQL Server 2008 Express w/ Advanced Services (**specifically configured** for Tapit-NOVA). You **must** allow it to be installed from this DVD. Please note no other SQL Server software should be installed on the PC.

Visit our Support & Learning Center pages at www.trisys.com for more information, FAQs, and training videos.

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