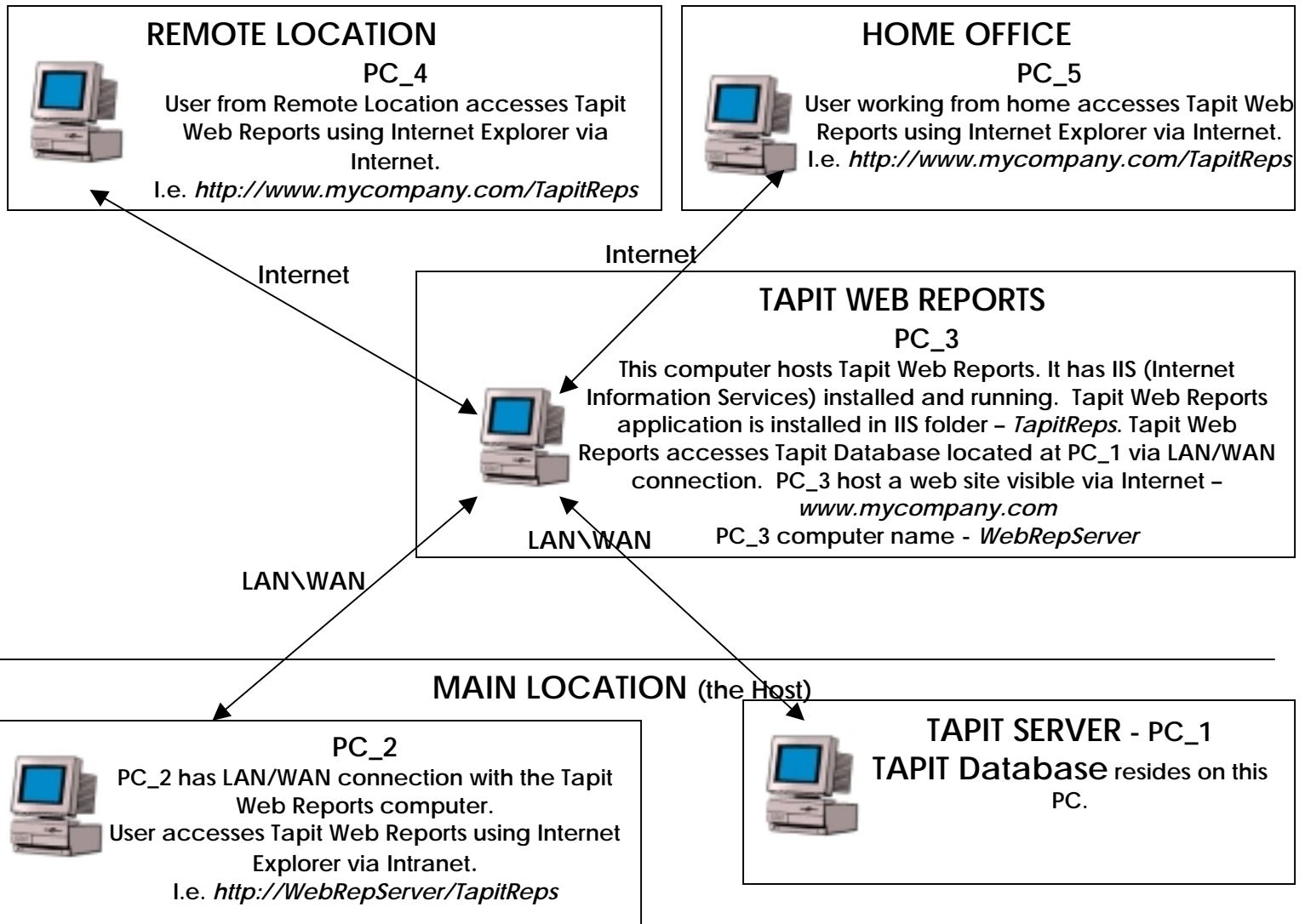


How Tapit Web Reports Application Works

Scenario: Tapit Multi-User with Remote Manager



How does it work?

Tapit Web Reports application can be installed on a computer where TAPIT Database is residing or a different computer. In any case it must have access to the TAPIT database folder located on the TAPIT Server.

Tapit Web Reports PC must be running IIS (Internet Information Services).

To view Tapit Web Reports on the Internet (for example from the home office, where there is no LAN/WAN connection available) the Tapit Web Reports PC must be hosting a web site accessible on the Internet (i.e. *www.trisys.com*).

In our example above:

PC_3 is hosting Tapit Web Reports. PC_3 is also hosting a web site visible from the Internet *www.mycompany.com*.

PC_2, PC_4 and PC_5 are equipped with Internet Explorer.

PC_2 is connected to PC_3 (Tapit Web Reports computer) via LAN/WAN. User at PC_2 can view Tapit Web Reports via Intranet – by entering the Network (Intranet) address in Internet Explorer. Network address consists of PC_3 server name (*WebRepServer*) and the name of the Tapit Web Reports IIS folder (by default *TapitReps*) i.e. *http://WebRepServer/TapitReps*. He is also able to view reports via Internet.

PC_4 and PC_5 have no LAN/WAN connection with PC_3 (Tapit Web Reports computer). Users at PC_4 and PC_5 must use Internet address to view Tapit Web Reports. Internet address consists of the domain name of the web site residing at PC_3 (*mycompany*) and the name of the Tapit Web Reports IIS folder (by default *TapitReps*) i.e. *http://www.yourcompany.com/TapitReps*.

When any of the users (from PC_2, PC_4 or PC_5) runs a report – a request is sent to the Tapit Web Reports computer (PC_3) which in turn accesses Tapit Database (on PC_1) and retrieves call records required for the report. When the call records are obtained the report is displayed in Users Internet Browser (on PC_2, PC_4 or PC_5).