

Multi-Site Call Monitoring

Managing multiple business branches with data collection from any location! Remote Manager is a supplemental solution, seamlessly integrated into our flagship <u>Tapit</u> <u>Call Accounting</u> and <u>Replay Call Recording</u> products.

Collect call activity automatically from up to 100 remote locations under a single web interface, even when those locations are using different phone systems. View consolidated reports for the entire company or for specific individual sites.

How Data is Collected.

Your host computer automatically collects data from remote offices thus becoming a call repository for your organization. The available support for SMDR over IP alleviates the need for collection devices at the remote locations.

Various Options.

The Remote Manager module comes in six sizes to accommodate varying remote site needs: 1-3, 1-10, 1-30, 1-50, 1-70, and 1-100 sites. (The host location is not counted as a site when selecting the remote polling module.)

Always Working.

Ever during afterhours operation, when locations are closed, Remote Manager keeps collecting data and allows you to schedule reporting and retrieve the information. Any time, any place.

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