Replay SIP

Call Recording Software

TRISYS INC.

With **Replay SIP** installed, authorized users can easily access call recordings for quality assurance, regulatory compliance, dispute resolution, and much more.

Replay SIP by Trisys is designed to record phone conversations taking place on SIP-based IP phone systems. It runs unobtrusively on your network, monitoring SIP and RTP (audio) traffic through a mirrored span port for desired calls and converting them into call recordings.

Our **Replay SIP** solution is available as a 100% software solution (if the PC is provided by the client) or as a turnkey solution including the hardware (**TapitNOVA ezBox Enhanced**). **TapitNOVA ezBox Enhanced** can:

- Record up to 100 concurrent calls*
- Storing over 70,000 hours of recordings
- *Use multiple units for larger installations

The **Replay SIP** web user interface via **TapitNOVA Call Accounting** software, allows password-protected remote access to calls, and offers over 125 reports.

An authorized **TapitNOVA** user can:

- Easily find recordings by; date/time, caller ID, dialed number, user, DNIS, call duration, extension, trunk, and more.
- Play and download recordings
- Share recordings via e-mail

Minimum System Requirements – PC Provided by Client

- Core 2 Duo Processor
- 4 GB RAM for Windows 7/8.1/10 Pro/Windows 2008
- 500 GB of hard drive (approximately 67,000 hours of voice recordings)
- 2 Network Cards
- Windows 2008 R2/2012
- IIS (IIS 7 and high requires IIS 6 compatibility enabled for Windows)
- Windows Media Player to play recordings
- The PC used for listening to voice recordings must have a sound card
- MS Internet Explorer 10 or higher
- Audio (RTP) must be un-encrypted
- A network switch which supports bio-directional “port mirroring” or a plain hub
- MS .NET Framework 4.5 (or 3.5 enabled)

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