Replay VoIP

Call Recording
Software

TRISYS INC.

Replay VoIP
For recording voice activity over SIP trunks or VoIP phones

All variations of **Replay VoIP** are "software only" solutions: cost-effective, powerful, easy to implement and simple to use. The recordings are accessed via **Tapit 6** call accounting system. For large installations, multiple systems with **Repay VoIP** can run on the same (or distributed) network – supporting anywhere from 10 to thousands of IP phones.

1. **Replay SIP** records phone conversations over SIP trunks or designated SIP phones in "on premise" or hosted/cloud environments that use the Sessions Initiation Protocol (SIP)
2. **Replay RTP** records voice phone conversations on any VoIP phones. The recordings are constructed directly from audio (RTP) packets for designated extensions. **Replay RTP** requires Call Detail Records (CDR) from the PBX
3. **Replay CSO** works with Cisco Call Manager and records phone conversations on Cisco IP phones that use Skinny call control protocol. **Replay CSO** requires CDR from the Cisco Call Manager

SIP CDR creates call detail records from SIP headers in real-time.

All Replay VoIP Products are:

- 100% software solutions, no hardware to install or configure
- Works on switched or hub-based Ethernet networks
- Advanced role based security
- Optional encryption of recordings
- Call recordings saved as .WAV files
- Built-in easy auto-archive, auto-backup and auto-restore functionality for recordings
- Flexible storage for recordings (local/network drive or NAS/SAN)
- Recorded files may be store on local or network drive
- Recordings can be played, downloaded or emailed as attachments
- Ability to pause and resume (on-demand feature) recording during conversations
- Text notes may be added during playback of recordings allowing alternative search capabilities by entire or partial words
- Automated cataloging and centralized voice repository
- Supported CODEC: G.711, G.729, G.722, G.723, G.726
- Automated archiving and deleting of recordings
- Very flexible and comprehensive "recording" filter

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