



**Tality**  
Call Accounting  
Software  
Hospitality and Service Industry



TRISYS INC.

Tality Call Accounting is specifically designed for the service industry, allowing businesses to generate additional revenue and to monitor phone activity. Tality is the call accounting software of choice for the hospitality industry, colleges and universities, marinas, call centers, shared tenant offices, school systems, country clubs, camps and more. Compatible with Microsoft Windows®, Tality offers a user-friendly system that has the ability to interface with your Property Management System (PMS), no matter what kind you use.

### **Why does the Hospitality and Service Industry need Tality Software?**

Telephone costs represent a significant operating expense for a number of organizations. The ability to monitor and analyze all telephone activity enables businesses with valuable insight to their company. Tality tracks and automatically reports for all incoming and outgoing calls in addition to monitoring internal, transferred, and abandoned calls, making Tality Call Accounting an invaluable guard against lost productivity, lost revenue, and unnecessary high telephone costs.

### **Simple interface and robust features make it easy to use.**

Tality interfaces with all PMS (Property Management Systems) on the market today, providing an easy check-in and check-out feature. It captures your SMDR data, prices the call as instructed by you, reformats the priced call information and exports it directly to your PMS system. Tality provides users with flexible pricing and a choice in how calls are marked up including addition of a surcharge by the minute or by the call, multiply call expenses, or a combination of the two.

The expanded Call Filter screen in Tality is equipped with navigation elements that make getting to the desired screens easy and fast. Users can search by criteria such as phone number, extension or room, call duration, date, and time. Invoices can be viewed, printed, e-mailed and/or saved as PDF, Excel, and Word files.

### **Tality Call Accounting key features include:**

- User definable PMS interface
- Credit limit alarm
- Profit reports
- Multiple extension assignments to a room
- Full range of reporting options, with over 125+ templates to choose from
- Report scheduler for bills or administrative reports
- Bills can be output to Word, Excel, or PDF files for easy use and sharing
- Recurring charges (monthly and daily)
- Surcharges for Toll free numbers (800, 855, 866, 877, and 888)
- Address book to save e-mail contacts
- Customizable screen for company logo
- SMDR failure alarm
- Network ready
- And much more!

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## Minimum System Requirements

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- Pentium™ IV processor
- Windows 7/10
- 1 GB RAM
- 20 GB available hard disk space
- Network card
- 1 dedicated COM port for the SMDR (if SMDR data is collected via COM port)
- 1 dedicated COM port for the PMS system (if using PMS system)
- Video capable of a minimum screen resolution of 1024 x 768
- Printer driver must be installed on your system
- System Power Management feature must be disabled

Specific recommended requirements for optional use by individual businesses will vary and depend upon additional software running, your hardware configuration, and tasks required of your system. Your business telephone equipment sales representative can advise you concerning minimum equipment requirements for our products in your company's individual situation.

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