

- ❖ Before installation, please disable all Anti-Virus and other security (i.e. Firewalls, End-Point protection, etc.) software you may have running on your PC.
- ❖ Installation may require one or more system reboots.
- ❖ Tapit 6 cannot be installed on Domain Controllers and we do not recommend installing it on any other servers already running resource-intensive applications.

Before calling for assistance with Tapit 6 installation, please be sure you are in compliance with **ALL** of the following:

(A) – Minimum Requirements for Tapit 6 computer:

- Windows 7/8.1/10 Pro/2008 R2*/2012*/2016* (* required for 10+ concurrent users)
- Intel Core 2 DUO processor or AMD equivalent
- 4 GB of RAM
- 40 GB of free space on C: Drive
- IIS (IIS 7 and higher requires IIS 6 compatibility enabled for Windows)
- Monitor Resolution 1440 x 900 recommended
- HTML-5 compatible browser
- IP or RS 232 port for CDR/SMDR collection (if required for PBX interface)

(PLEASE NOTE: IN ORDER TO USE **E-MAIL FEATURES** OF THE SOFTWARE, OBTAIN YOUR COMPANY'S **SMTP SERVER CONFIGURATION** INFORMATION FROM YOUR NETWORK ADMINISTRATOR)

(B) – Make sure the following necessary items are installed:

- Disable **UAC** (User Account Control) in Control Panel
- Enable **MS .NET Framework 3.5** (on Win 10 / Win 2012 OS)
- Install IIS (On Windows Server OS assign Web Server role, also for all operating systems **Web Management Tools, IIS 6 Compatibility, ASP.NET, ASP.NET 4.5 or higher** and **WebDAV Publishing** must be enabled)

(C) - The following components will also be installed with Tapit 6 download as part of the Tapit 6 Prerequisites installation:

- Adobe PDF Reader
- SQL Server 2012 Express w/ Advanced Services (**specifically configured** for Tapit 6). You **must** allow it to be installed from Tapit 6 download. Please note - no other SQL Server software should be installed on the PC.

Visit our [Learning Center](#) page for more information on support, FAQs, and training videos.