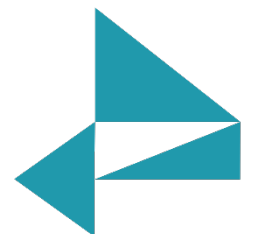# Tapit ezBox

Turnkey Call Accounting
& Call Reporting

TRISYS INC.

Turnkey Call Accounting and Call Reporting Solution

Tapit ezBox is an easy-to-use business productivity and management tool. It supports virtually every phone system running in cloud, hosted, CPE and hybrid environments in the marketplace today!

This product is implemented using industry standard ASP.NET and MS SQL Server. Running as a Windows service, **Tapit Call Accounting** stores the call record information generated by a phone system in a SQL Server database, and lets you recall it in your choice of report formats, providing you with vital information to better manage your business.

Analyze All Your Telephone Activity & Use That Analysis To:

- Increase productivity
- Better manage personnel
- Generate revenue
- Track advertising costs
- Identify fraudulent use

- Allocate calls to various cost centers
- Control costs and budgeting
- Evaluate staff productivity and staffing requirements
- And much more!

Tapit Call Accounting and Call Reporting Offers:

- 100% web user interface
- SQL Server database
- Real-time data collection
- Customizable report dashboard
- Multi-user and multi-site support
- Unlimited supervisors with restriction-based access
- Flexible report scheduler
- DNIS campaign tracking
- Alerts for 911 dials, SMDR failure, and fraudulent calls

- Supports authorization codes, client accounts, and matter codes
- Automatic archive facility
- Export to time and billing packages
- Build-in flexible pricing editor
- Ability to add searchable text to specific calls
- ANI/Caller ID deluxe reporting
- Flexible call record editor
- Tracks ring time, on-hold duration, and abandoned calls

Datasheet Technical Specifications

	Standard & Enhanced Model	2U Model for T1 PRI/RBS recorders or RAID units
	pre-loaded & pre-configured	pre-loaded & pre-configured
Mounting	wall shelf	2U rack mount
Dimension	7 ½ (L) x 6 ½ (W) x 1 ¾ (H) inches	15 ¾ (L) x 17 ⅛ (W) x 3 ½ (H) inches
Weight	2.68 lb	18.1 lb
OS	Windows 10 IoT **Ent**	Windows 10 IoT **Ent**
CPU	Intel® Pentium G4400 Dual Core (for Standard) and Intel® i5-7400 Quad Core (for Enhanced)	Intel® i5-7400 Quad Core
Memory	4 GB DDR3-1600 SODIMM	4 GB DDR4-2133/2400
DVI Port	ø	1 (cable not included)
VGA Port	ø	1 (cable not included)
Display Port	1 (cable not included)	1 (cable not included)
HMDI port	1 (cable not included)	1 (cable not included)
Audio Type	Realtek® ALC662	Realtek® Chipset ALC887
LAN	2 Intel® i211+i219LM Dual Gigabit LAN	1 Realtek® PCI Gigabit Express
USB 3.0/2.0	4/2	4/4
Hard Disk	120 GB SSD 500 GB 2.5" (for Enhanced with Replay VoIP)	120 GB SSD 500 GB 3.5" (for Enhanced with Replay VoIP)
RS 232 Port	2	1
Adapter	65W (included)	400W
Input Voltage	120~240 V	120~240 V
Motherboard	~	ASUS PRIME B250-PLUS
Chipset	~ Intel® H110 Express	Intel® B250
Slots	~	1 PCI Express gen2 x 16 slot 2 PCI Express gen2 x 1 slots 1 32-bit v2.3 master PCI bus slot

Learn more about our turnkey system by visiting http://www.trisys.com/ezbox/