## Table of Contents

Follow the steps below to install and run TapitEX with Avaya IP Office System:

1. Install and set up TapitEx Multi-User – see instructions in the TapitEX manual or the Readme file.
2. Install CDR Loader from the Tapit CDR Loader folder on the TapitEX CD.
   See Tapit CDR Loader Readme file for instructions.
3. Setup CDR Loader – refer to the instructions below.

Setting up Tapit CDR Loader for Avaya IP Office

Tapit Setup

1. Open **Tapit** application (**Start/Programs/Tapit/Tapit**).
   Go to the **System Maintenance/System Parameters/Communications** screen.
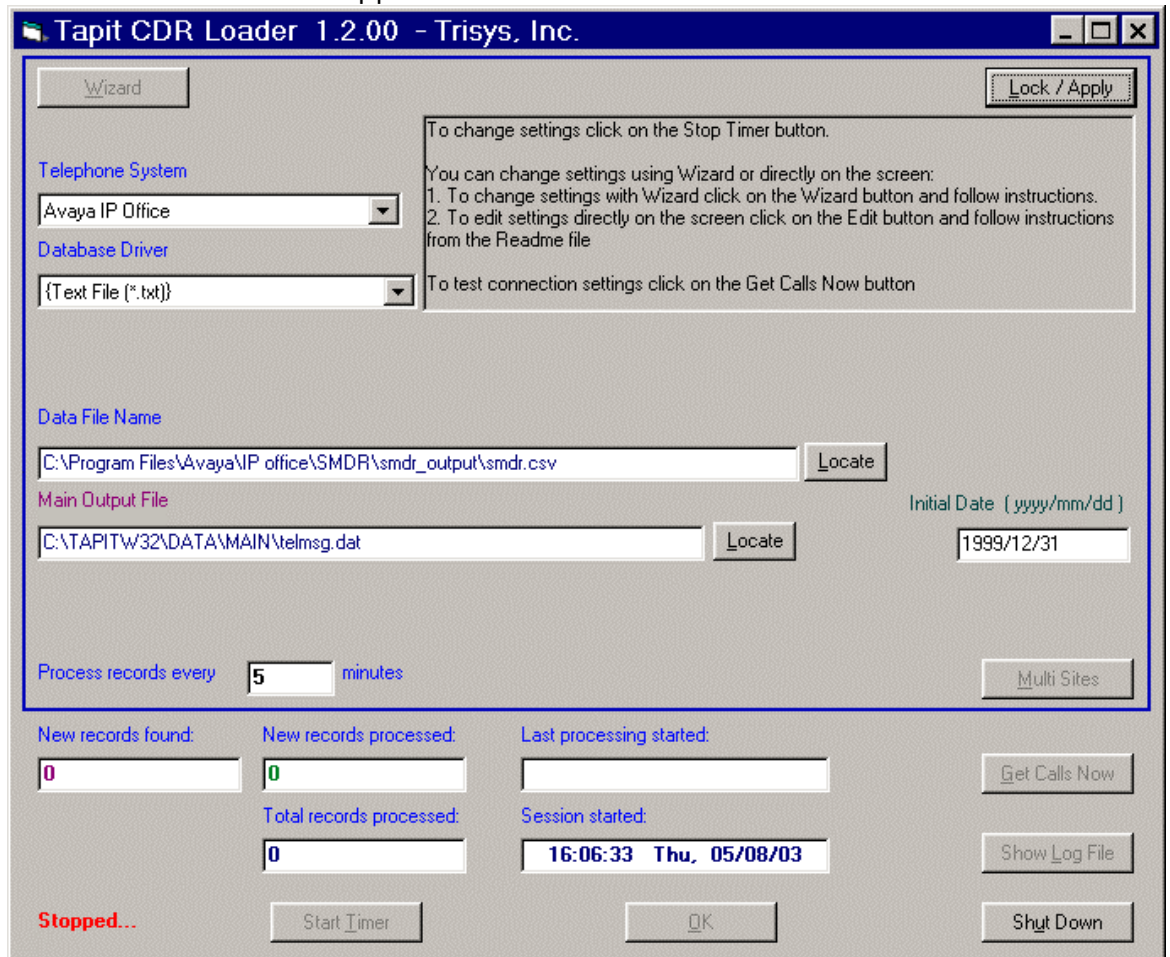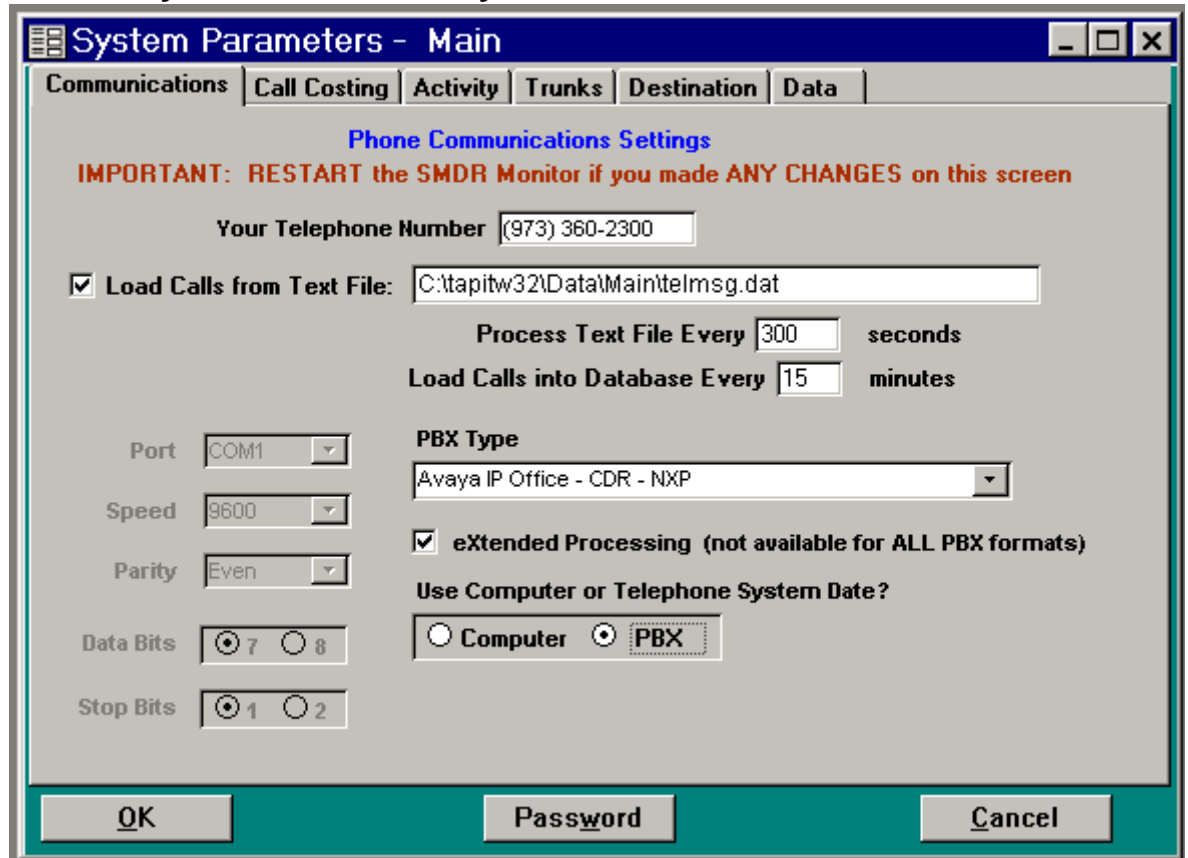
2. Check the **Load Calls** from **Text File** box. The default path field (i.e. *C:\TAPITW32\DATA\MAIN\telmsg.dat*) is activated. Accept the default.
3. Verify the **Use Computer or Telephone System Date** option. It must be set to **PBX**.
4. Check **eXtended Processing** and make sure the correct **PBX Type** is selected.
5. Click on **OK**.
6. Close Tapit.

Tapit CDR Loader Setup

1. Open **Tapit CDR Loader** (**Start/Tapit CDR Loader/CDR Loader**). The **CDR Loader** screen appears.

2. Click on **Stop Timer**. The name of this button changes to **Start Timer**.
3. Click on **Edit**. The name of this button changes to **Lock/Apply**.

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4. Verify existing values on the CDR Loader screen. If needed, make the appropriate changes in the following fields:

   Telephone System - select Avaya IP Office
   Database Driver - must be "{Text File (*.txt)}"
   Data File Name - enter the path to the SMDR source file. The **default** is:
   C:\Program Files\Avaya\IP office \SMDR\SMDR_output\smdr.csv.
   Main Output File - enter the **default** value, *C:\TapitW32\DATA\MAIN\telmsg.dat*, for the path to the main output file in the TAPIT database folder.
   Initial Date - accept default entry unless Trisys Technical Support recommends it otherwise.

5. If required, enter new value in **Process record every___minutes**.
6. To save changes, click on the **Lock/Apply** button.
7. Click on the **Multi Sites** button. The **MultiSite Settings** screen appears. If this is a new installation this screen is empty.
8. Click on the **Con4Mon.ini** button. Your default text editor opens the **Con4Mon.ini** file. Copy the following settings into this file.

   [Multi_S]
   Max_S = 1
   S_001=0,Main_99
   **;where S_xxx=Node_id,Loc_name**

9. Save and close this file.
10. Click on the **Tpremmon.ini** button. Your default text editor opens the **Tpremmon.ini** file.
    Assuming the file is empty; copy the following settings into this file.

    [Common]
    TapitDir=C:\TAPITW32\DATA\MAIN
    CurrLoc=0
    RemTimer=0

    [Main_99]
    Location=Main
    LocActive=1
    LocDatPath=C:\TAPITW32\DATA\MAIN\telmsg.dat

11. Save the **Tpremmon.ini** file and close it.

12. Click on the **Refresh** button. Your **Multi-Site Settings** screen should look like the screen below.
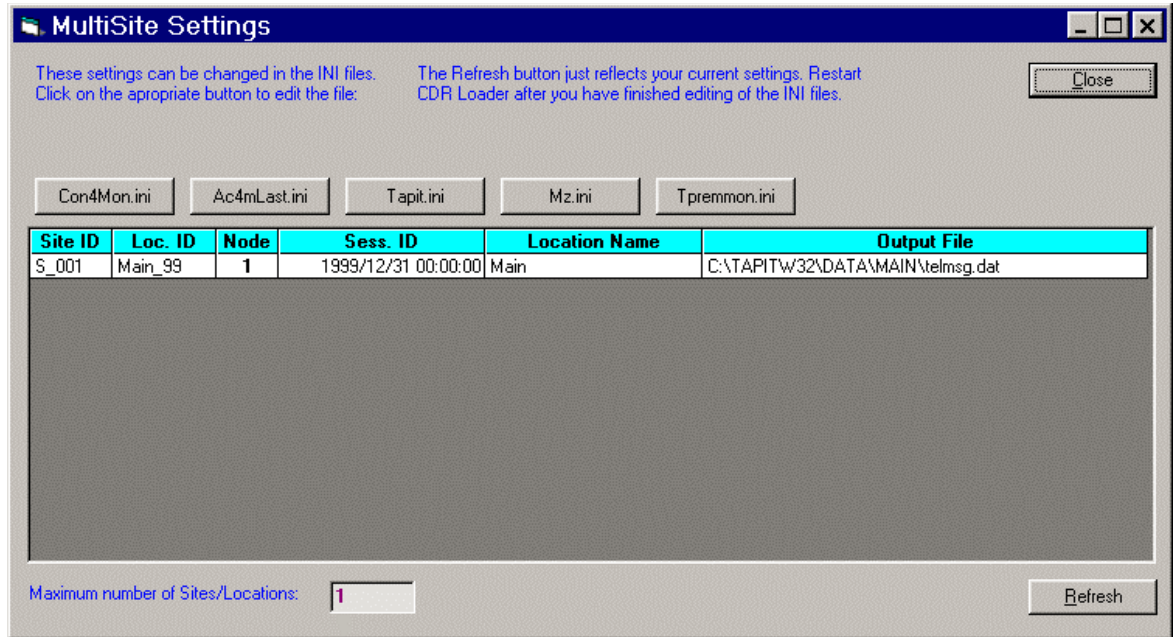
13. Click on the **Close** button.
14. Restart the **SMDR Monitor** application.
15. To test the connection, click on the **Get Calls Now** button. Keep in mind if the **CDR Loader** application is running for the first time **it loads all (!) available call records**.
16. Click on **Start Timer** to turn on the automatic mode.
17. Click on the **OK** button to minimize **CDR Loader**.
18. After **SMDR Monitor** loads call records, run reports to verify the program works fine.

Note: Sample con4mon.ini file is located in the C:\CDR Loader\ini_files folder.

Note: CDR Loader will also create file ac4mlast.ini. This file always will be created automatically in the current Tapit Database folder. Do NOT delete this file.

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