

Configuring Trisys CDR Loader to work with Tapit 6/NOVA

Notes:

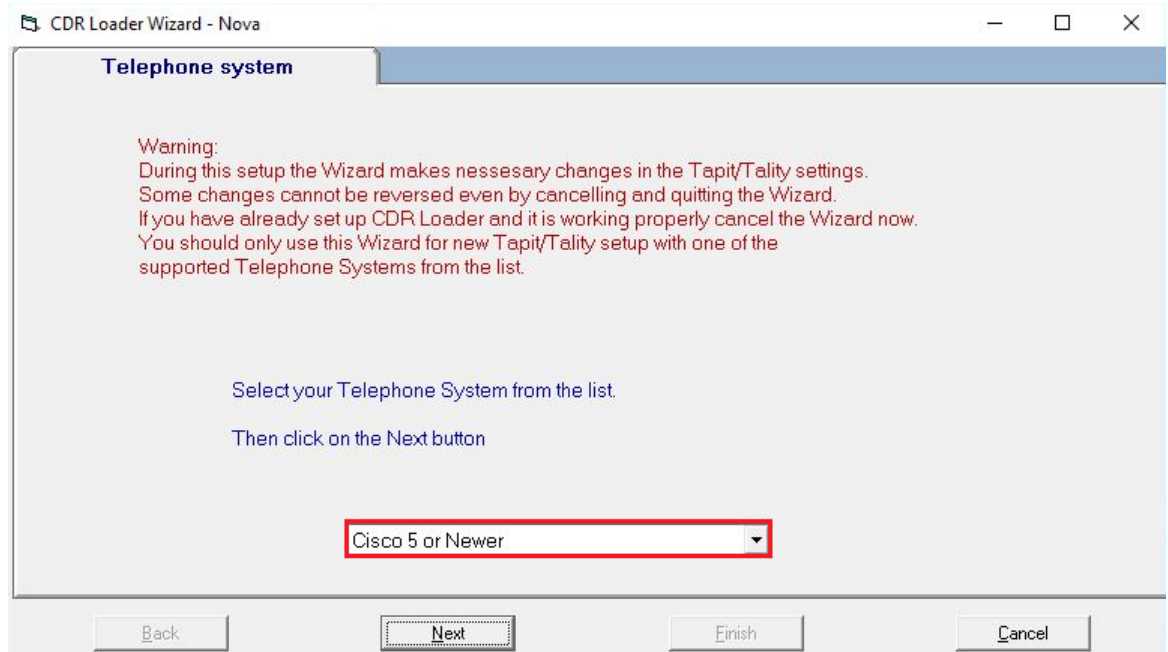
You must first install Tapit 6/NOVA if you have not done so already.

Before the Trisys CDR Loader can be configured, you must be receiving CDR data from your Cisco Call Manger. This is done by using Cisco's Billing Application Server Output feature and the FTP or SFTP client of your choice. For assistance with this, please contact whomever supports your Cisco Call Manager. Once complete you should have a folder on the Tapit NOVA PC receiving CDR files from the Cisco Call Manager. We would recommend sending these files to a folder on the C:\ drive with a simple name such as C:\CISCO

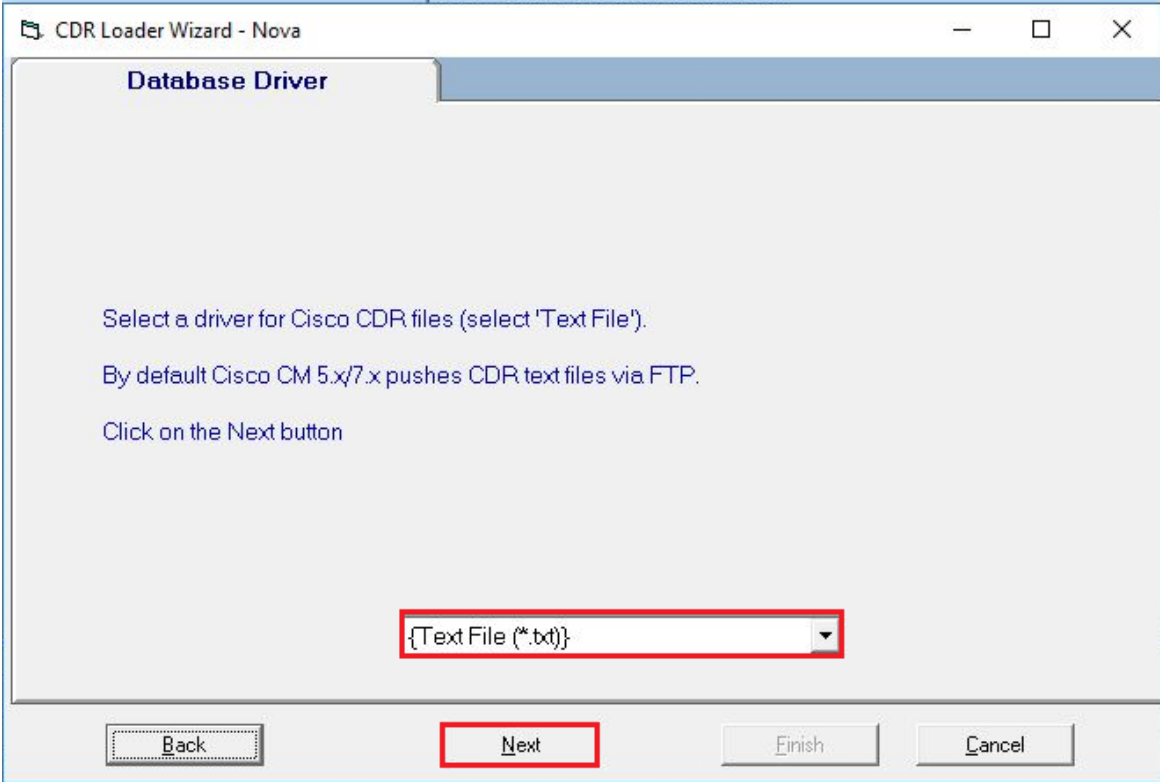
1. Download and install Trisys CDR Loader. This can be found under Other Utilities on the Tapt 6/Nov DVD or from the link below. Install by extracting the zip file and right Clicking on Setup.exe and selecting Run as Administrator

http://main.trisys.com/download/tapitNOVA/CDRLoaderNOVA_setup.zip

2. Once installed go to Start > Programs > Tapit NOVA and select CDR Loader Service Manager by right Clicking and selecting Run as Administrator.
3. Click the Configure CDR Loader in CDR_ Loader button and the configuration interface will start.
4. Click Wizard and Select "Cisco version 5 or Newer" > Click Next.

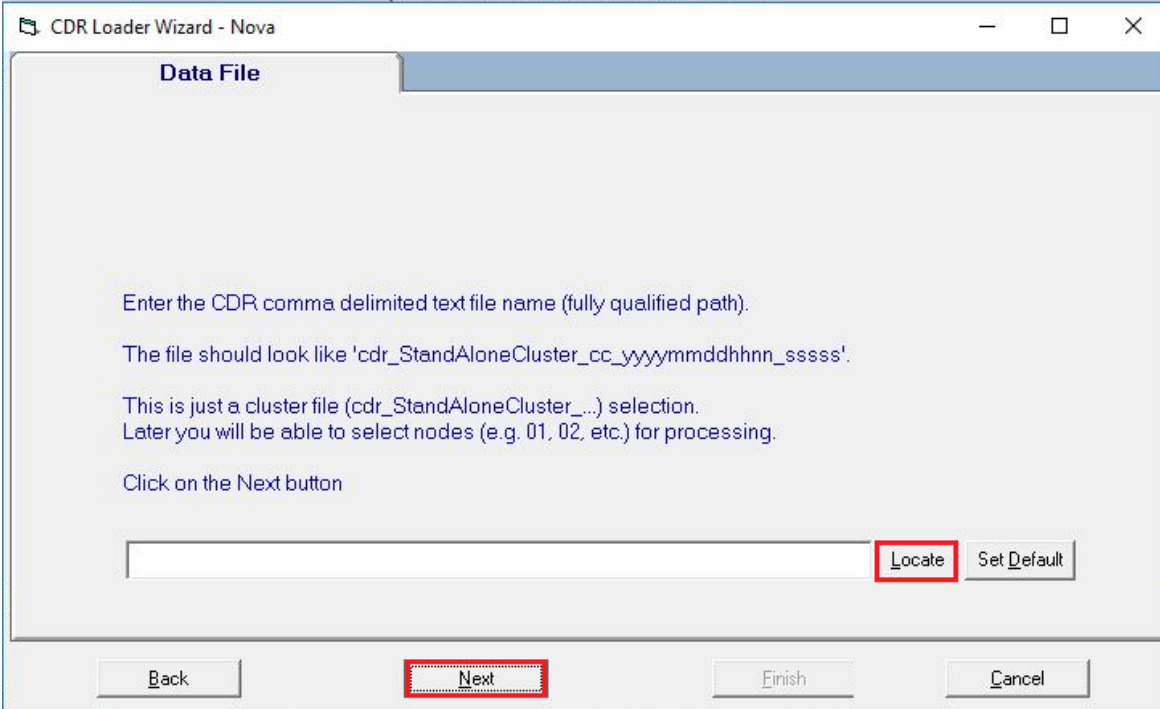


5. Click Next with Text File Selected.

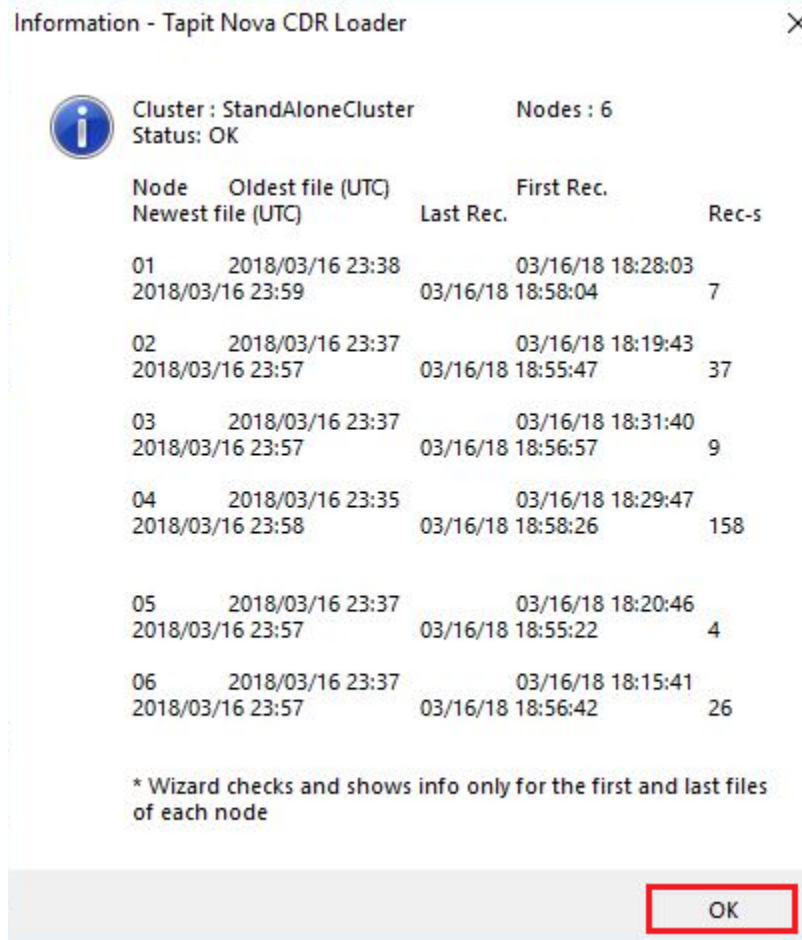
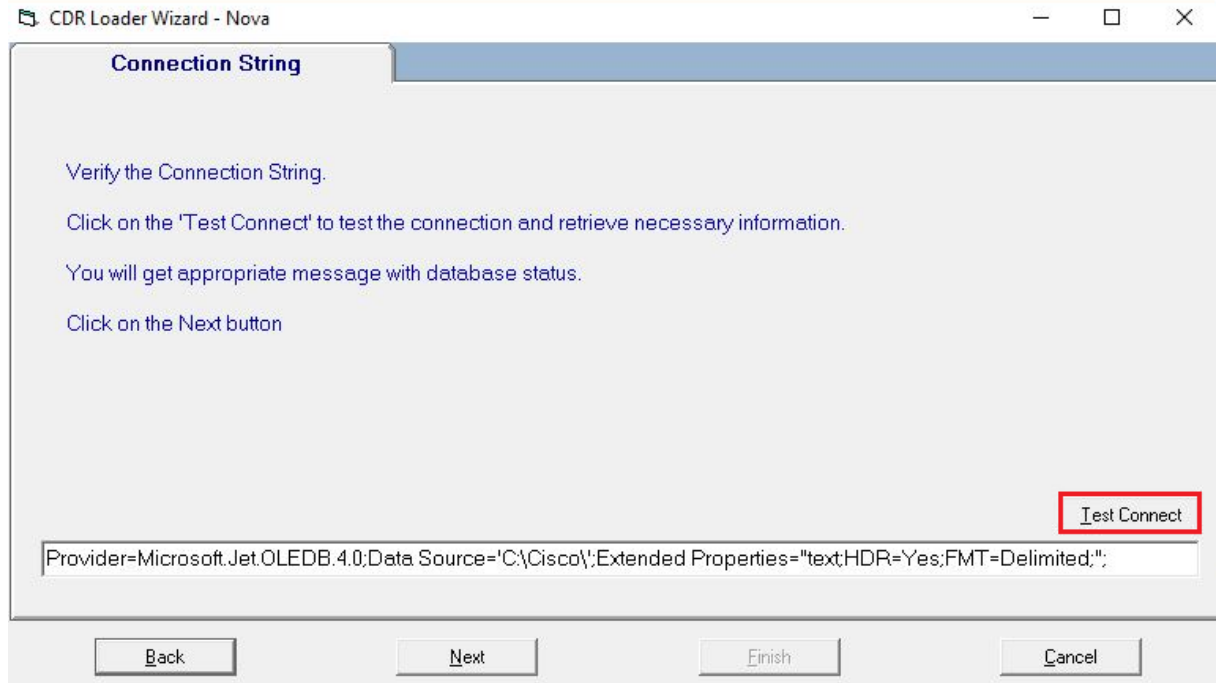


6. Click the Locate button and browse to the folder where your Cisco CDR Files are located. Select one of the files in this folder and Click Open, then Click Next.

Confirm the folder is the one you selected and Click Next.

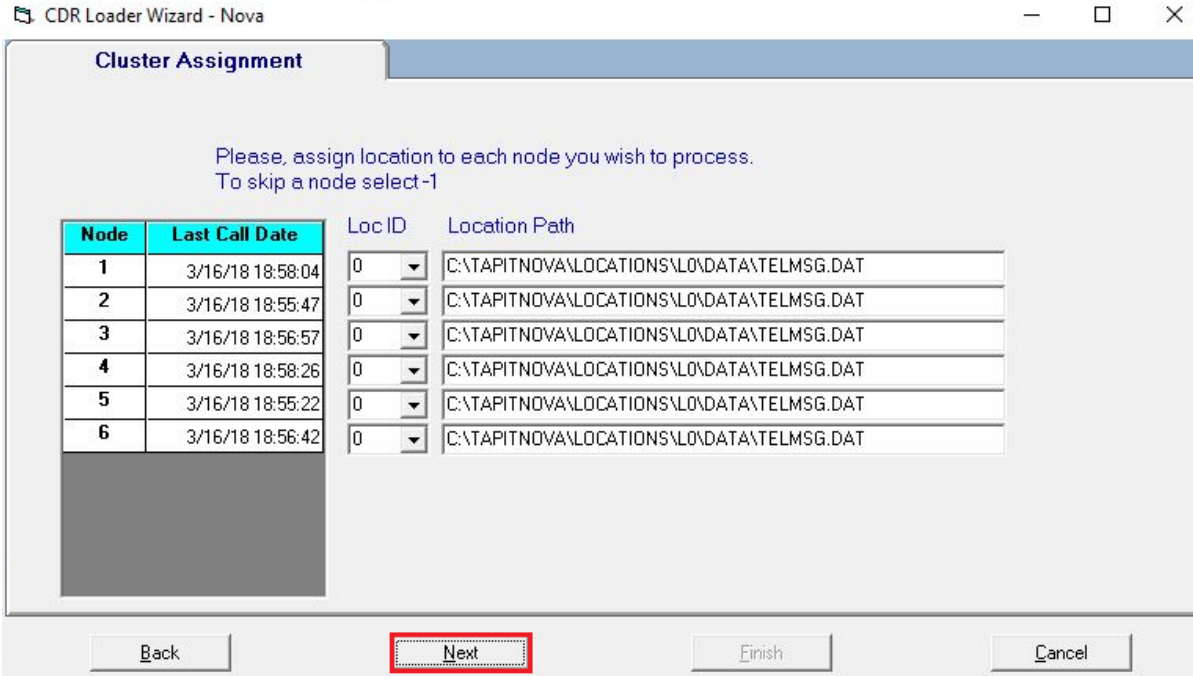


- Click Test Connect. A screen will appear displaying all the clusters available in the CDR Files folder. Click OK, then Click Next.



- On this screen all of the Paths should be for the location in Tapit you plan to use for this Cisco. In most cases this will be C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT

Click Next.



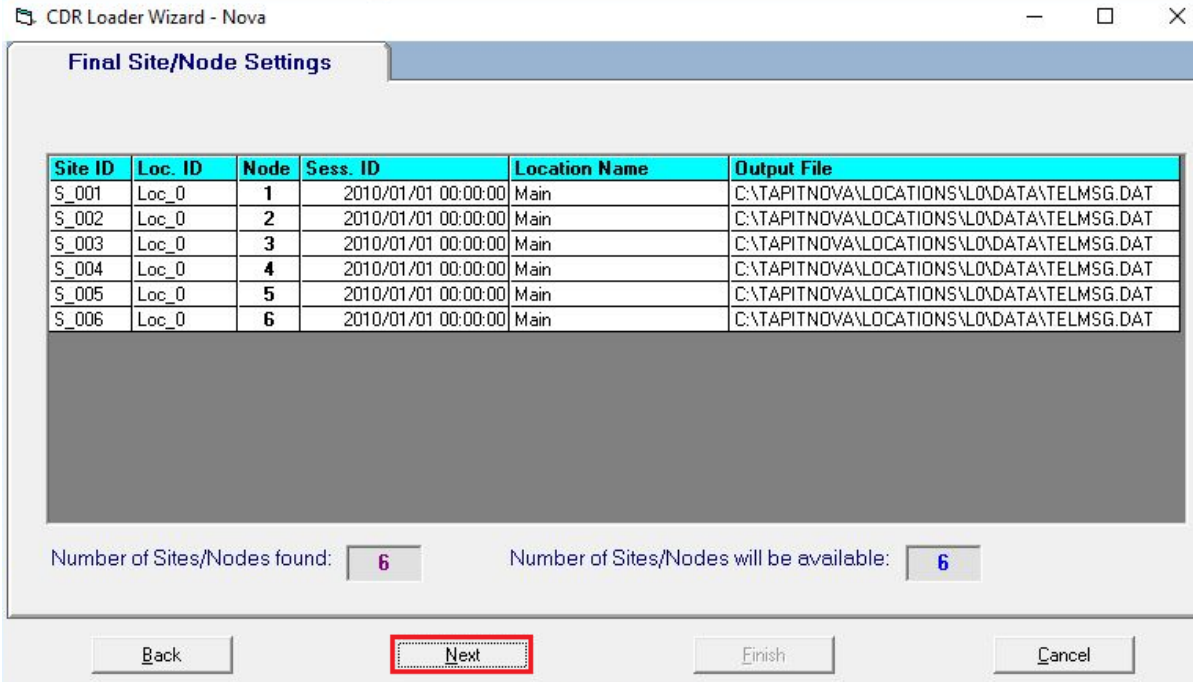
Cluster Assignment

Please, assign location to each node you wish to process.
To skip a node select -1

Node	Last Call Date	Loc ID	Location Path
1	3/16/18 18:58:04	0	C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT
2	3/16/18 18:55:47	0	C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT
3	3/16/18 18:56:57	0	C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT
4	3/16/18 18:58:26	0	C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT
5	3/16/18 18:55:22	0	C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT
6	3/16/18 18:56:42	0	C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT

Buttons: Back, Next, Finish, Cancel

- Click Next on the Final Node Settings Screen.



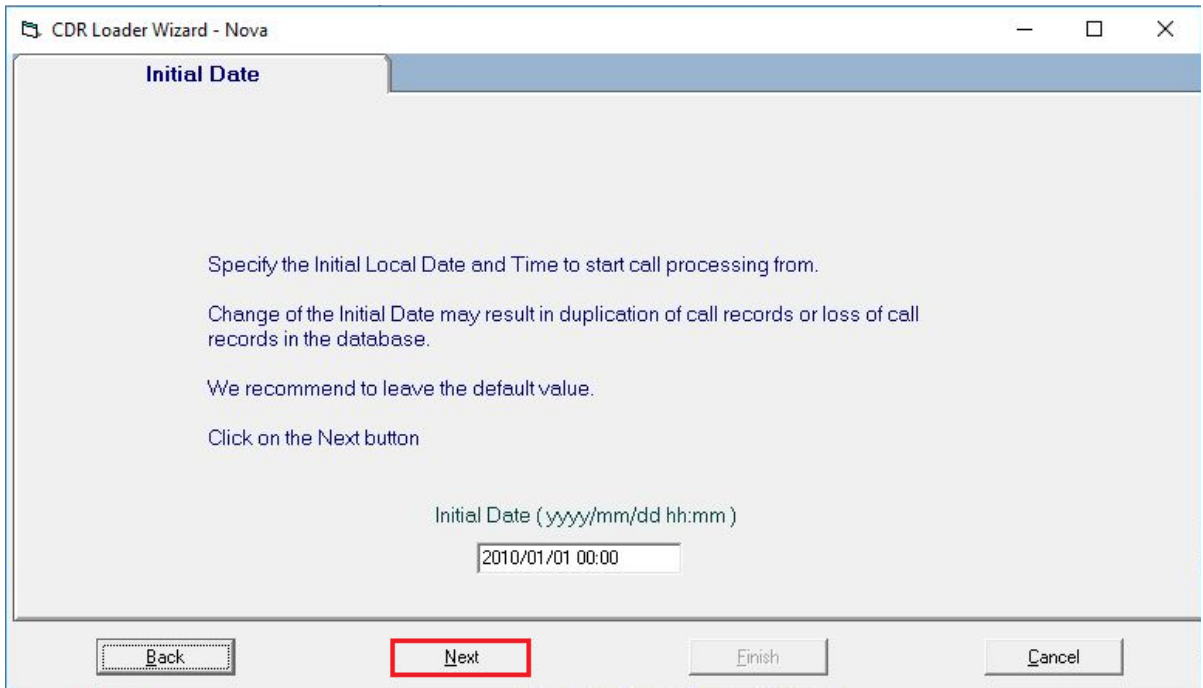
Final Site/Node Settings

Site ID	Loc. ID	Node	Sess. ID	Location Name	Output File
S_001	Loc_0	1	2010/01/01 00:00:00	Main	C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT
S_002	Loc_0	2	2010/01/01 00:00:00	Main	C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT
S_003	Loc_0	3	2010/01/01 00:00:00	Main	C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT
S_004	Loc_0	4	2010/01/01 00:00:00	Main	C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT
S_005	Loc_0	5	2010/01/01 00:00:00	Main	C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT
S_006	Loc_0	6	2010/01/01 00:00:00	Main	C:\TAPITNOVA\LOCATIONS\LO\DATA\TELMSG.DAT

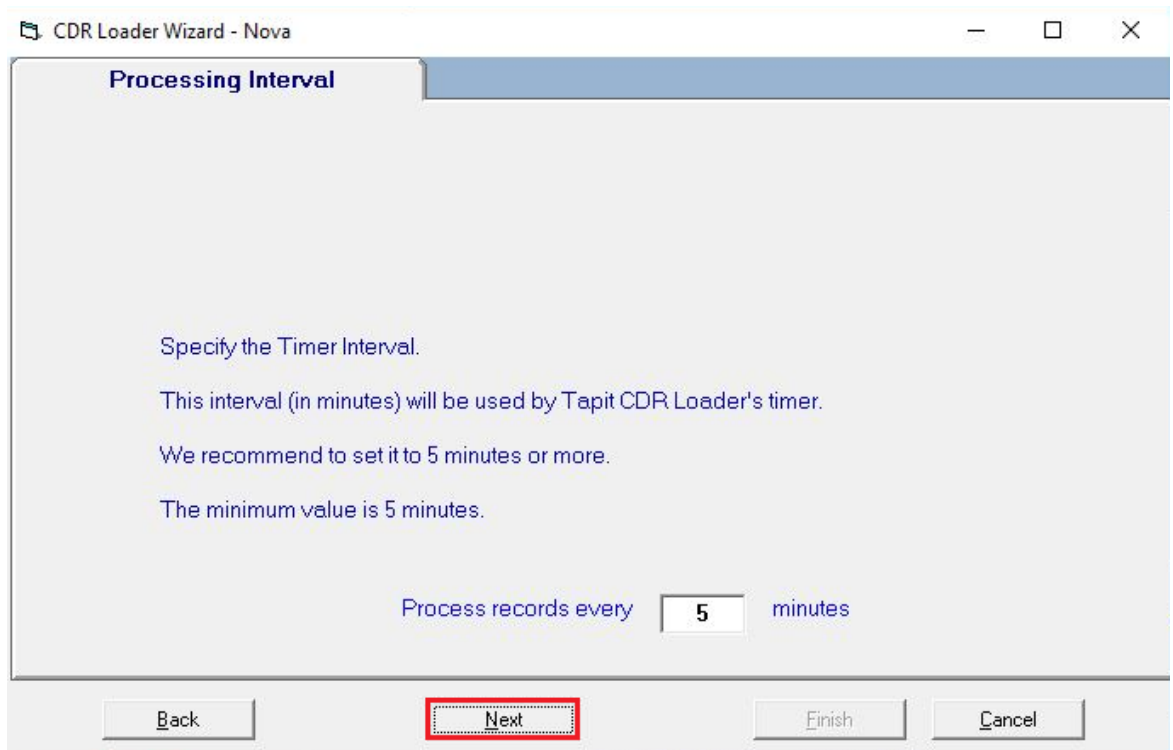
Number of Sites/Nodes found: 6 Number of Sites/Nodes will be available: 6

Buttons: Back, Next, Finish, Cancel

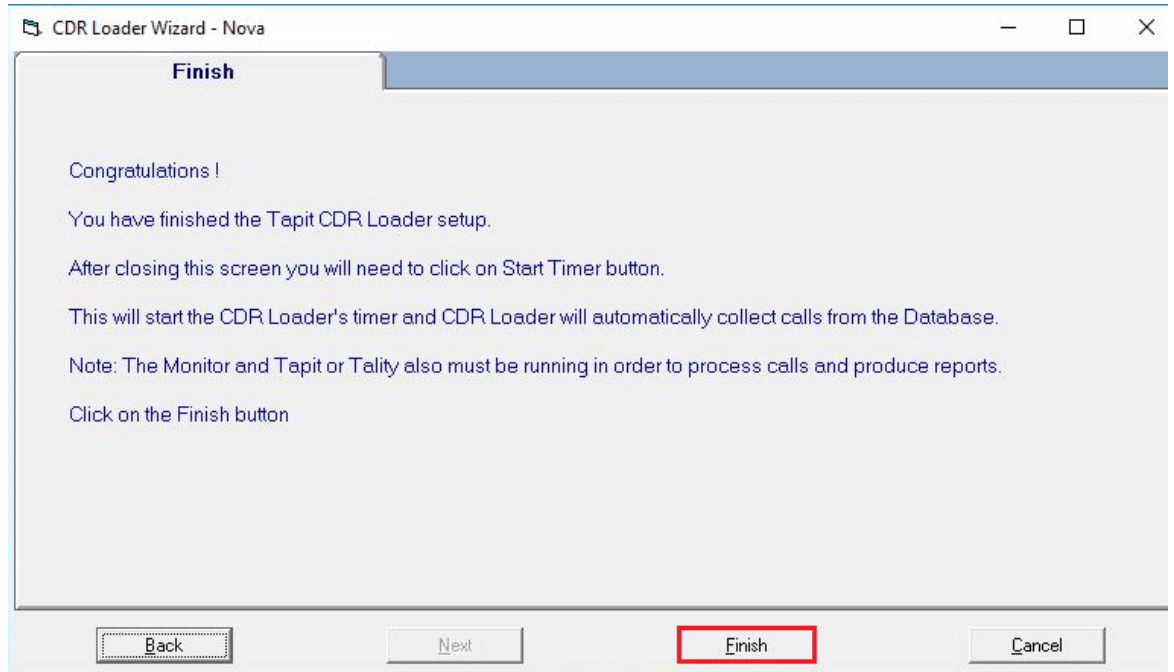
10. Click Next on Initial Date.



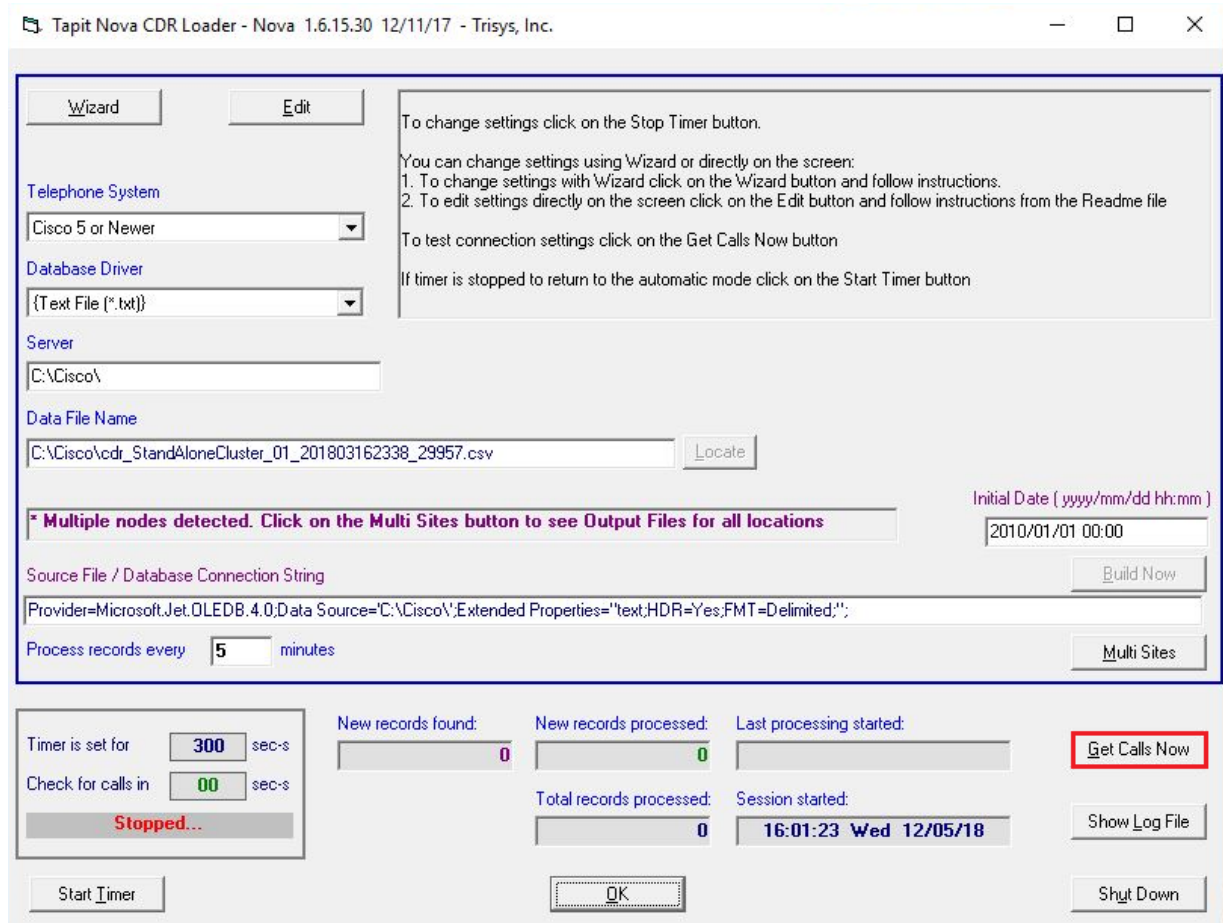
11. On the Processing Interval screen, the minimum and default is 5 minutes. Click Next.



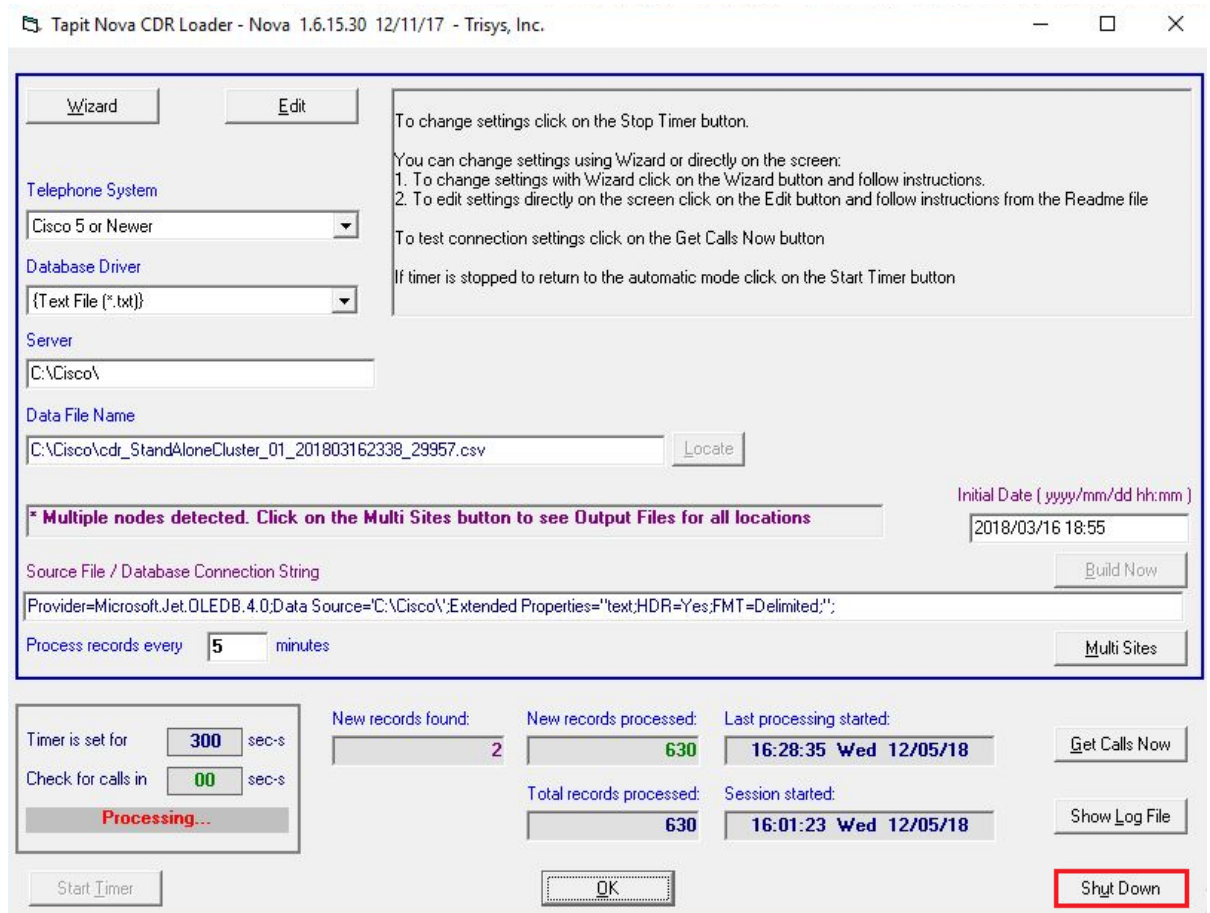
12. Click Finish.



13. Your setting should now all be populated. To test, Click Get Calls Now. If it is configured correctly the New Records Processed should increase. Wait until it stops before proceeding. If there are a great deal of files in the folder, this may take some time.



- Once completed, Click Shut Down and Click No to close the configuration interface. You should be back in the CDR Loader Service manager. Click Install Service.



- One installed, the button will change to Start Service. Click Yes to start the service and Click Close the Manager to exit.

CDR Loader Service Manager ver. 1.1.18 of 3/25/16

CDR Loader Settings

Step 1. If this is an upgrade then your previous settings should be preserved and displayed below. Otherwise, for initial setup click on Configure CDR Loader and then run the Wizard. After Wizard is complete test the settings by clicking on Get Calls Now button. If the settings are correct you should see records being processed in CDR Loader. After configuration is finished close CDR Loader application. If you wish to run CDR Loader as a Service go to step 2, otherwise go to step 4.

Telephone System: Cisco 5 or Newer
Folder / Server: C:\Cisco\
Data File Name: C:\Cisco\cdr_StandAloneCluster_01_201803162338_29957.csv
Output File: C:\TapitNova\Locations\L0\Data\telmsg.dat

CDR Loader is set to run as ...
Service

Configure CDR Loader in CDR_Loader

Service Info

Step 2. The Service Timer Interval sets how often the Service will process new calls. If you wish to adjust the Timer Interval click on Service Settings. When all Service settings are confirmed go to step 3.

Timer Interval: 3 (min 3 minutes) * To change Timer Interval click on Service Settings
Current Folder: C:\TapitNova\CDR_Loader

Service Settings

Service Status

Step 3. If Service is not installed yet click on Install Service. To run CDR Loader as a Service click on Start Service.

Current Status
Service is stopped. (CDR Loader is set to run as a Service)

Start Service

* After Service is started you can either keep this screen open or close it. If you wish to run CDR Loader as an Application instead of running it as a Service go to step 4.

Close the Manager

CDR Loader Service Manager Message

Service is not installed. Do you want to install the Service now?

Yes No



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