

Note: The main site, which is generally the local site, L0, is controlled by the SMDR Service Manager. Because of this, all remote sites will start at L1.

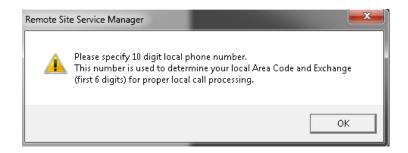
Locations must be created first in **Remote Site Service Manager** before being created in IP Collector. This is to ensure the data folders match up with the correct locations.

## **INSTRUCTIONS:**

- 1. Start > Programs > Tapit Nova > Remote Site Service Manager
- 2. Action > Stop Service
- 3. Locations > Create New Location.
- 4. Click OK.



#### 5. Click OK.





Enter location name in Location
 Enter phone number in Local.
 Select PBX Format. Click OK.

Note the **File Path.** This is what will be created next.

Location Settings	<b>— X</b>
Note: When using the Service Version of Remote Manager records are processed in the background. You will not be able to see Call Data on the screen. If you wish to monitor Call Data visually click on 'Open Application Version' or for test purposes select Action -> Open Test Console from main menu.	Open Application Version
Location ID L1 Location Remote Location #1 Delete Location Local 9733602300 (10 digits only, e.g. 9733602300 )	View location Data folder
Call Data Source          File (Call Data Text File) <ul> <li>Data Source / Buffer Box Type</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>File Path C:\TapitNova\Locations\L1\Data\telmsg.dat</li> <li>Browse</li> <li>This is a NETWORK path, for better performance copy file to local PC before processing</li> <li>Call Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>File Path C:\TapitNova\Locations\L1\Data\telmsg.dat</li> <li>Browse</li> <li>This is a NETWORK path, for better performance copy file to local PC before processing</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li> <li>Data Source adds extra Date/Time Stamp to each record</li></ul>	Load telmsg.dat for this location
PBX Format: Samsung DCS with Caller ID Deluxe - NXP	Apply
✓ eXtended Processing (Note: This option is NOT available for all PBX formats ) Use Computer or Telephone System Date ? Computer Date	OK
Process files every 300 sec-s (minimum 180 sec-s. This is a global setting for all Locations) * This feature is supported only if all locations use File as a Data Source. For Dial-up Buffer Boxes use Remote Manager application	Cancel

7. Action > Start Service. Please note that the Service may need to be installed first. This is done under Action>Install Service. If you do not see this install option it is already installed.

# NOTE: the steps below assume you are getting SMDR data via an IP connection. If not, you can stop here.



#### 8. Start > Programs > Tapit Nova > IP Collector.

ites 7	ocations	ond of .	About						
		/Location	Re	move Site/Locat	ion				
				Site Name	Remote IF	Port	Please double-click Output File Path	on a location below to edit configura Status	Login String
	•	V		Main Site	192.1.2.3	1234	C:\TapitNova\Locations\L0\Data\telmsg.d	at Waiting for service to start/update	
ervic	e Control								
ervico	e Control								

### 9. Click Stop Service Click Add New Site/Location

Tapit Nova IP Collector ver. 5.0.1.15 of 3/30/2015 -	User Mode - Site Se	ttings				
Site/Location Settings Location ID: 1 Change Location						
Site is active Listening Mode (Check if the Site/Location Name: Bemote Location #1	Phone System pushes Local IP:	SMDR data to the IP po 192,168,15,100	rt on this PC )			
	note Phone System IP:		(Leave Remote IP empty in Listening Mode)			
Send Login Information Login String:			*Full Login String (other login settings ignored)			
Username: Password:		Hide password	Leading Bytes: 0 (default=0, Inter-Tel=4)			
Temp File: C:\TapitNova\Locations\L1\Data\tipcdr	tmp	*Temp File	(in the folder corresponding to this site)			
Output File: C:\TapitNova\Locations\L1\Data\telmsg.dat						
Duplicate to mirror file     Mirror File:     C:\TapitNova\Locations\L1\Data\telmss	j.mirror.dat	*Mirror File	(in the folder corresponding to this site)			
Active Connections: 0 Site Stat	us: Updating		Save Cancel			
Remote IP Port Connect Date	Last Proc Da	ate Status ( Doi	uble-click to view Live Data )			
			Double-Click Status field to view Live Data			

10. Enter name in Site/Location Name.

Enter Remote Phone System IP/Port if the connection is an IP Pull. If it is IP Push, check Listening Mode and Enter the Port number. Click **Save.** 

Note the location of the data folder in **Output File.** It should match the location created in **Remote Site Service Manager.** If it does not, you can change this by changing the Location Id to the applicable number and clicking Change Location.

# Repeat steps 1-10 for each additional location.



Trisys Inc. 215 Ridgedale Avenue Florham Park, NJ 07932

www.trisys.com

Phone: 973-360-2300 Fax: 973-360-2222 Email: <u>general@trisys.com</u>