

TapitNOVA ezBox Configuration Guide

TAPITNOVA EZBOX CONFIGURATION GUIDE FOR NEC SV9300/9500

1. Go to the folder C:\TapitNova\CDR_Collector_NEC_SVC and open the file TpNecCollSvc.ini in Notepad.
2. Enter your phone system IP address on the line "IP=0.0.0.0" and go to File-> Save
3. Open Services (the Gear button on the Task Bar) and find the service named "Trisys NEC SMDR Collector SVC". Right Click on this and select Restart. The data collection should begin. An indicator it is working is by going to C:\TapitNova\Locations\L0\Data and seeing a file called telmsg.mirror.dat.

This may take a few minutes to appear.

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