

Note: The main site, which is generally the local site, L0, is controlled by the SMDR Service Manager. Because of this, all remote sites will start at L1.

Locations must be created first in **Remote Site Service Manager** before being created in IP Collector. This is to ensure the data folders match up with the correct locations.

INSTRUCTIONS:

- 1. Start > Programs > Tapit NOVA > Remote Site Service Manager
- 2. Action > Stop Service
- 3. Locations > Create New Location.
- 4. Click OK.



5. Click OK.





6. Enter location name in Location
Enter phone number in Local.
Select PBX Format. Click OK.
Note the File Path. This is what will be created next.

cation Settings	
Note: When using the Service Version of Remote Manager records are processed in the packground. You will not be able to see Call Data on the screen.	Open Application Version
f you wish to monitor Call Data visually click on 'Open Application Version' or for test surposes select Action -> Open Test Console from main menu.	
Location ID L1	
Location Remote Location #1 Delete Location Local 9733602300 (10 digits only, e.g. 9733602300)	View location Data folder
Call Data Source File (Call Data Text File) 	
File Path C:\TapitNova\Locations\L1\Data\telmsg.dat Browse	Load telmsg.dat for this location
This is a NETWURK path, for better performance copy file to local PC before processing	
PBX Format: Samsung DCS with Caller ID Deluxe - NXP	Apply
 eXtended Processing (Note: This option is NOT available for all PBX formats) Use Computer or Telephone System Date ? Computer Date PBX Date 	OK
Process files every 300 sec-s (minimum 180 sec-s. This is a global setting for all Locations) * This feature is supported only if all locations use File as a Data Source. For Dial-up Buffer Boxes use Remote Manager applicatio	Cancel

 Action > Start Service. Please note that the Service may need to be installed first. This is done under Action>Install Service. If you do not see this install option it is already installed.

NOTE: the steps below assume you are getting SMDR data via an IP connection. If not, you can stop here.



8. Start > Programs > Tapit NOVA > IP Collector.

l apıt le	Nova IP (Service C	Collector v ontrol	ver. 5.0.1. About	15 of 3/30/20	15 - User N	lode	-	1 2 4	alle for an	
Sites/1	Locations									
Add	d New Site	/Location	Re	emove Site/Loc	ation			Please double-click on	a location below to edit configuratio	n
	Conn-s	Enabled	Listener	Site Name		Remote IP	Port	Output File Path	Status	Login String
	·	V		Main Site	1	92.1.2.3	1234	C:\TapitNova\Locations\L0\Data\telmsg.dat	. Waiting for service to start/update	
Servic	e Control									
SI	tart Servic		Stop Ser	vice	Servic	e State	The se	rvice is running.		

9. Click Stop Service Click Add New Site/Location

Tapit Nova IP Collector ver. 5.0.1.15 of 3/30/2015 - User Mode - Site Settings										
Site/Location Settings Location ID: 1 Change Location										
V Site is active Listening Mode (Check if the Phone System pushes SMDR data to the IP port on this PC)										
Site/Location Name: Remote Location #1	Local IP: 192.168.15.100	Port 1234								
Re	emote Phone System IP: 192.2.3.4	(Leave Remote IP empty in Listening Mode)								
🗐 Send Login Information Login String:		*Full Login String (other login settings ignored)								
Username: Password	t 📝 Hide password	Leading Bytes: 0 (default=0, Inter-Tel=4)								
Temp File: C:\TapitNova\Locations\L1\Data\tipcdr	r.tmp *Temp File	(in the folder corresponding to this site)								
Dutput File: C:\TapitNova\Locations\L1\Data\telmsg.dat										
✓ Duplicate to mirror file										
Mirror File: C:\TapitNova\Locations\L1\Data\telmsg.mirror.dat										
		Save Cancel								
Active Connections: 0 Site Sta	tus: Updating									
Remote IP Port Connect Date	Last Proc Date Status (Do	uble-click to view Live Data)								
		Double-Liick Status held to view Live Data								

10. Enter name in Site/Location Name.

Enter Remote Phone System IP/Port if the connection is an IP Pull. If it is IP Push, check Listening Mode and Enter the Port number. Click **Save.**

Note the location of the data folder in **Output File.** It should match the location created in **Remote Site Service Manager.** If it does not, you can change this by changing the Location Id to the applicable number and clicking Change Location.

Repeat steps 1-10 for each additional location.



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