TAPIT EZBOX CONFIGURATION GUIDE FOR Mitel 5000 or Mivoice 250
(formerly Inter Tel)

1. Open Trisys IP Collector and click Stop Service if it is available.

2. Click Create a New Site/Location

3. Enter a Site Location Name. Enter the PBX IP Address under Remote Phone system IP and enter the SMDR Port in the Port field (usually 4000).

4. Check Send Login and enter the user name and password that have been set up in the Mitel 5000 if any. Leave these fields blank if no password is set.

5. Set Leading Bytes to 4

6. Click Save

7. Click Start Service

8. Status should change to Received New Data. This will indicate it is collecting data.

Note: if you have trouble connecting it may help to set a specific SMDR password in the Mitel and enter it into the IP collector rather than leaving that field blank with no password

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