

# Tapit ezBox Configuration Guide

## TAPIT EZBOX CONFIGURATION GUIDE FOR NEC SV9300/9500

1. Go to the folder C:\TapitNova\CDR\_Collector\_NEC\_SVC and open the file TpNecCollSvc.ini in Notepad.
2. Enter your phone system IP address on the line "IP=0.0.0.0" and go to File-> Save
3. Open Services (the Gear button on the Task Bar) and find the service named "Trisys NEC SMDR Collector SVC". Right Click on this and select Restart. The data collection should begin. An indicator it is working is by going to C:\TapitNova\Locations\L0\Data and seeing a file called telmsg.mirror.dat.

This may take a few minutes to appear.

Trisys Inc.  
187 Columbia Turnpike  
Suite 484  
Florham Park, NJ 07932

[www.trisys.com](http://www.trisys.com)

Phone: 973-360-2300  
Fax: 973-360-2222  
Email: [general@trisys.com](mailto:general@trisys.com)