Replay SIP
Call Recording Software

Trisys Inc.

Replay SIP by Trisys records phone conversations taking place on SIP-based phone systems in hosted/cloud, hybrid or on-premise voice environments. It monitors SIP and RTP (audio) traffic for designated trunks or extensions and converts it into call recordings.

Call recordings are voice documents that can be used for variety of business reasons: quality assurance, regulatory compliance, dispute resolution, training and much more. These voice documents are saved in the voice repository that can be established on-premises or in the cloud. The capacity of the voice repository is limited by the amount of allocated physical storage only. The time horizon for retaining voice documents is unlimited and determined by business needs of users.

Authorized users of **Replay SIP Call Recording** can easily find voice documents utilizing **Tapit 6 Call Accounting** and Reporting application that is integrated with Replay SIP. It allows one-click seamless transition from call accounting reports to call recordings. A full audit trail capability built in Tapit 6 illustrates who and when accessed any part of the system and what actions were taken.

Replay SIP has role-based security with granular access permissions to reports and recordings built-in.

With Trisys **Replay SIP Call Recording** users can:
- Use multiple units for larger installations
- Support multi-site geographically dispersed installations with **Remote Manager**
- Consolidate recordings into centralized voice repository
- Assign granular permission and role-based security to access calls
- Find recordings by date/time, caller ID, full or partial telephone number, user, DNIS, call duration, extension, trunk, and more
- Play, download or share recordings via e-mail
- Tag recordings with notes or comments
- Optionally encrypt recordings
- Watermark recordings
- Record up to 400 concurrent calls per box on a desktop
- Record up to 1,000 concurrent calls per box on a server
- Store about 140,000 hours of recordings on 1 TB drive
- Archive recordings from Voice Repository
- And much more

Replay SIP Call Recording is available as a software or as a turnkey solution.

For more information visit http://www.trisys.com/callrecording/replay-sip/

Minimum System Requirements – Computer Provided by Client

- Any HTML-5 compatible browser
- Core 4 Duo Processor
- 4 GB RAM
- 500 GB of hard drive (approximately 70,000 hours of voice recordings)
- 2 Network Adapters
- Windows 10 Pro/Windows 201x server
- MS .NET Framework 4.6.2
- IIS
- A PC of any authorized user's listening to voice recordings must have a sound card
- Audio (RTP) must be un-encrypted
- A network switch which supports, bi-directional "port mirroring"
- Media Player to play recordings

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